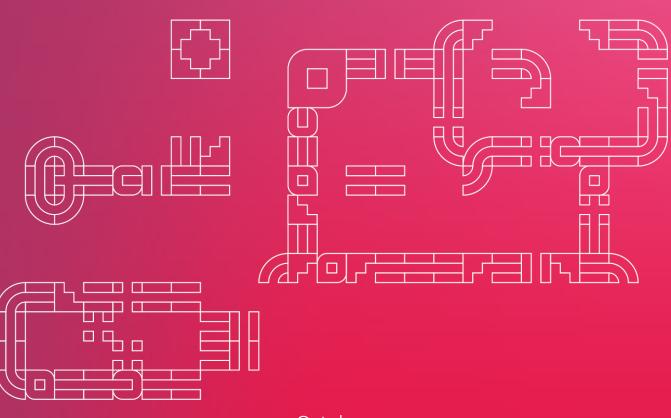
Faktura.ru

User manual

Business Internet banking service for corporate clients



October

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1. About Service



Please note that the current manual handles the standard interface of the Internet banking service for corporate clients of Faktura.ru. Depending on the partner bank and its features, the interface layout, links, email addresses and phone numbers may differ from those used in this manual. Please contact the Customer service center of your bank for further information.

The Internet banking service for corporate clients Faktura.ru provides remote online banking services for organizations and legally registered sole entrepreneurs. The service could be accessed from any suitable personal computer connected to the Internet, anytime and anywhere in the world.

Features of the Internet banking service include



Viewing information and managing accounts (in all currencies), managing their rate plans, obtaining statements.



Logging into the service using certificate or login and password, confirming operations using electronic signature or one-time password.



Creation of payment orders and demands, invoices for contractors, as well as contractor check-ups.



Creations of supporting, confirmation and other documents linked to currency operations. Carrying out operations with currency and obtaining corresponding documents.



Maintaining the list of employees, creating/importing and sending to bank various registries and payment orders, i.e. for salaries.



Import of documents, directories and registries (payment orders, currency transfers, payment demands, contract registries). Templates for often used payments and transactions.



Carrying out operations with documents, including viewing, printing, deleting and exporting to various formats, as well as revoking of documents.



Managing deposit products in various currencies, viewing and sending applications regarding deposits.



Managing loan products in various currencies. Viewing and sending applications regarding loans, including early repayment.



Viewing information on corporate card, obtaining statements, ordering and closing cards, as well as setting limits and other operations.



Exchange on non-payment documents with bank, receiving help from bank via chat. Receiving special offers from partners of the banking service.



Keeping in touch with important dates using the accountant calendar.



Managing acquiring and performing cash-management.



Setting rules for using the banking service for your employees.



Using the banking service via the 1C:Enterprise.



The Internet banking service for corporate clients complies with up-to-date information security requirements. The privacy of the incoming and outgoing information is insured by means of implementing latest top-of-the-line encryption methods. These methods substitute client's hand signature on an electronic document. By following our simple security rules you minimize risks typically associated with Internet banking.

You can also take advantage of the features of the Faktura.ru Business mobile application. To do this, download the application from the App Store for iOS or from Google Play for Android. Links to applications are also available on the Internet Banking login page (see also).

1.1. Terms and definitions

The Internet banking for corporate clients

The Internet banking service for corporate clients Faktura.ru allows managing bank ruble and foreign currency accounts in real time from any personal computer with stable Internet connection.

E-document

An e-document is a document that contains certain electronic information, corresponds to the service format and is typically signed by an electronic signature.

E-signature, enhanced signature

An electronic signature is a piece of information attributed to an electronic document, protecting it from forgery, obtained as a result of information encryption by means of a signature key. A signature is used to identify the owner of the signature verification certificate, as well as to confirm the integrity of information in an electronic document.

Signature key

A signature key is a unique character sequence, which combines a private key and a public key of a signature. It is used as a substitute for a handwritten signature.

Signature verification key

A signature verification key is a unique character sequence directly connected to the signature key and used for signature validation verification.

Owner of signature verification certificate

The owner is a person, possessing signature verification key in accordance with the procedure established by the Federal law.

Login

A login is a unique sequence of letters, numerals and characters that you use to access (to log into) the Service. Your login is always used with your password.

Smart key dongle

A smart key dongle is a portable hardware-software device used for information encryption. It is designed to store a signature key, a signature verification certificate and other information. Smart key dongles have protected memory, reading or copying the data stored on the Smart key dongle is impossible (Learn more).

Password

A password is a secret letters and numbers combination used to access the private signature key or login. A password to a signature key is issued by the bank.

One-time password

A one-time password is a password received in a text message (SMS). A text message is sent to the phone number stated in the agreement with the bank. A one-time password substitutes client's signature and is used to confirm client's actions and operations in the Internet banking service (Learn more).

Intermediary bank

An intermediary bank is a banking institution, managing payee's bank account.

Payee's bank

A payee's bank is a banking institution, managing payee's account.

Non-resident

A non-resident is a legally registered by foreign legislation legal entity or an organization that is not considered a legal entity, as well as their branches, representative offices and other organizational units and departments, located either outside or inside the territory of the Russian Federation.

Resident

A resident is a legal entity or sole entrepreneur as well as those located outside the territory of the Russian Federation and their affiliated branches, legally registered according the Russian Federal law.



Currency operations

Currency operations comprise a list of operations set by section 9, article 1 of Federal law Nº 173-FZ of the Russian Federation «Concerning Currency Regulation and Currency Control» of December 10, 2003 («Федеральный закон № 173-ФЗ «О валютном регулировании и валютном контроле» от 10.12.2003 г.).

Licensed forex bank

A licensed forex bank is a banking institution established according to the laws of the Russian Federation and possessing permits to execute foreign currency transactions under the License of the Central bank of the Russian Federation. Branches of banking institutions registered according to foreign legislation and licensed to execute foreign currency transactions can also perform as licensed forex banks.

Certificate

A certificate is a unique electronic credential, which helps to determine the identity of its owner. A certificate is used for user authorization, as well as for signing and sending documents.

Private key of signature

A private key of a signature is a signature verification key or a private encryption key.

Public key of a signature

A public key of a signature is a signature verification key or a public encryption key.

1.2. Hardware and software requiremnets

The following hardware and software requirements should be met in order to use the Internet banking service without complications:

A personal computer running Windows 7, 10	or	A Mac computer running Mac OS 10.14 (Mojave), 10.15 (Catalina) or 11 (Big Sur)		
Please note: Windows XP SF	P3 and 8 a	are not supported		
a stable Internet connection;				
a Smart key or a certificate file				
Latest version of Google Chrome, Yandex.Browser or Microsoft Edge.	or	Latest version of Google Chrome for Mac OS.		
Edge. In order to access the Internet banking service via a remote server				

Server 2003, 2003 R2 or 2008 R2, etc. If the server PC runs a user OS, the remote access to the Service will not be possible.

Additional information also available at:

- · For Windows
- · For Mac OS.

1.3. Getting started

If you are planning to log into the Internet banking service using a certificate in a file or a certificate on a Smart key dongle, please perform a preliminary setup.

For Windows:

- 1. Visit the link:<following link.
- 2. If you are using the version 42 or above of Google Chrome browser, click the corresponding link and install the extension.
- 3. Click «Скачать программное обеспечение».
- 4. Save and then launch the Installation wizard «InternetBankSetup.exe».
- 5. Follow the on-screen instructions in the setup window.

For Mac OS:

- 1. Go to link:<the following link.
- 2. Click the link in section 2 and install the extension for Google Chrome browser.
- 3. Make sure you have JAVA 8 installed.
- 4. Click «Скачать программное обеспечение».
- 5. Save and then launch the Installation file «InternetBankSetup.dmg». Follow the on-screen instructions in the setup window.



digi+al bank:ng ecosyst=m



1.4. Questions and answers

You can find help and answers to popular questions using the following link:link (information is provided in Russian). This section is available:

- · On the login page.
- On any other page after logging in by pressing the symbol ② → «Questions and answers».



2. Log in procedure

The log in procedure can be performed using:

- · Certificate file
- · Certificate on a Smart key dongle
- · Login and a password



Please note that you need to have an additional software utility installed on your machine to log in with a certificate.

We advise you to reed the security recommendations on the login page prior to working with the banking service.

2.1. Log in using certificate file

- 1. Plug in a medium containing your certificate.
- 2. Go to https://business.faktura.ru/f2b/ page.
- 3. Choose «File» from the drop down menu on the login page.
- 4. Click the «Browse» button and choose the folder containing your key (default file name and extension prv_key.pfx) to specify a folder containing the certificate.
- 5. Click the «Log in» button.
- 6. Enter the password to your key. It is recommended to use the pop-up onscreen keyboard for maximum security, as some types of malware might capture and record keys pressed on your keyboard.



2.2. Log in using certificate on a Smart key dongle

- 1. Plug in a Smart key dongle containing your certificate.
- 2. Go to https://business.faktura.ru/f2b/ page.
- 3. Choose «Smart key» from the drop down menu on the login page.
- 4. Click the «Log in» button.
- 5. Enter the password to your certificate on the Smart key dongle. It is recommended to use the pop-up on-screen keyboard for maximum security, as some types of malware might capture and record keys pressed on your keyboard.



2.2.1. Log in using certificate via SafeTouch



Please note that the SafeTouch device can be used in the Faktura.ru banking service only with GOST (FOCT) USB Smart key dongles (learn more about types of Smart key dongles).

The SafeTouch device is a reader device for USB Smart key dongles that provide maximum level of security by showing key information on a document being signed on a device display.

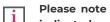
The log in procedure when using the SafeTouch device visually is not in any way different from logging in with just the Smart key dongle.

Read more about signing documents using SafeTouch.

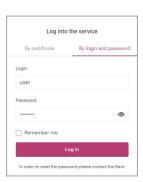


2.3. Using login and password

- 1. Go to https://business.faktura.ru/f2b/ page.
- 2. On the login page, click «By login and password».
- 3. Enter your login and password into the corresponding fields.
- 4. Click the «Log in» button.



Please note that the «f2b» prefix that is needed to log in, is already indicated and cannot be edited.



The login and password authentication in the Internet banking service simplifies the authorization process, as well as allows using the Service on a tablet or on a smartphone (learn more in the «Mobile version of the Internet banking service for corporate clients» user manual by visiting the link:link). Also, you do not need to install additional software when logging only with a login and a password.

Information and transactions security is insured by means of one-time passwords received in a text message (SMS) that substitutes client's signature. Also, depending on the bank's security rules, you might be asked to enter a one-time password from a text message (SMS) while logging in the service via login and password.

2.3.1. Mandatory change of temporary password

For security reasons upon first login you are required to change the temporary password provided by the bank to a new permanent password.

The first log in procedure is almost the same as the log in procedure. An additional mandatory step is entering a new permanent password. Please perform the following steps:

- 1. On the password changing window carefully read recommendations for creation of permanent password.
- 2. In the «temporary password» field indicate you temporary password provided by the bank.
- 3. Come up with a new password and enter it in the «New password» and «Repeat password» fields.
- 4. Click the «Change» button below.

2.3.2. Password recovery

You can recover lost or compromised password to your Internet banking service account. Depending on the partner bank, you might need to contact bank personally or be able to reset password manually.

To recover your password to Internet banking service account, please perform the following steps:

- · On the login page, click «Forgot password?».
- · Enter your login and your organization's TIN(INN) into the corresponding
- · Enter one-time password from text message (SMS).
- · Additionally enter the code word and/or the third group of digits of your corporate card's number.
- · Enter your new password twice.
- · Click the «Return to login page» button.



2.4. E-mail address settings

You may be asked to enter your e-mail address to enable notifications via e-mail if you didn't indicate it prior and if you are designated person of the organization. E-mail notifications can inform you about logging into the Service or mobile application,



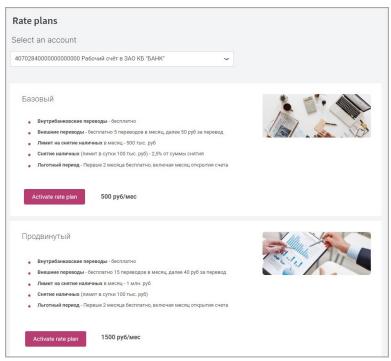


sending payments to the bank and changes in document statuses.

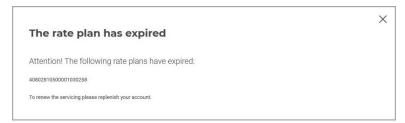
Depending on the partner bank, refusal to indicate the e-mail address as well as enabling notifications via SMS may not be available. You will not be able to continue working in the Service without indicating the E-mail address.

2.5. Selecting rate plan

If you have a new account under management or you log in the Service for the first time, you may asked to select a rate plan (if you have corresponding rights to manage the account). You will not be able to continue working in the Service without selecting the rate plan (Learn more about rate plans).



If the validity period for a rate plan has expired on one or several accounts you will see a corresponding message while logging in the Service.



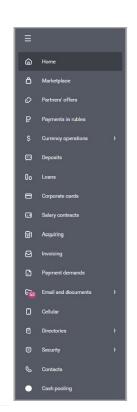


3. Navigation in the Internet banking service

Using the side menu and the top panel grant the access to the main features of the banking service.

Side menu can include following sections:

- · Main page
- Marketplace
- · Partner's offers
- · Payments in rubles
- · Currency operations
- Deposits
- Loans
- · Corporate cards
- · Salary contracts
- Acquiring
- Invoicing
- · Payment demands
- · Email and documents
- · Cellular
- Directories
- Security
- Contacts
- · Cash pooling



Top panel can include:



- Link to main page (by clicking the logo)
- · Payment order creation
- · Payment order creation using template
- · Contractor check-up
- Organization selection (if you have rights in several organizations)
- · Profile menu
- · Bank contacting
- · Chat
- · Exit from the service

By clicking the icon **9** - the profile menu is available, including:

- · User settings
- · Tutorial
- Manuals
- $\boldsymbol{\cdot}$ Questions and answers
- · Settings for visually impaired
- · Language change





4. Main page

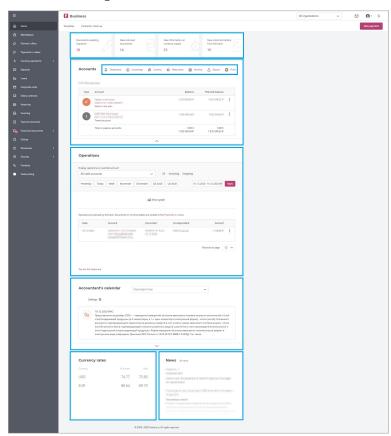
Main page is opened by default upon logging in and includes the following:

Sections:

- Dashboard displaying important documents
- · Accounts and organizations
- · Operations history
- · Accountant's calendar
- Rates and news. You can select currency rate in the «Currency rates») section.

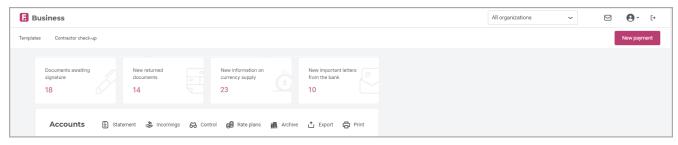
The following actions are available for accounts:

- View statements
- View incomings
- · Balance control
- · Rate plans
- · Export and printing



4.1. Dashboard

Dashboard is available at the top of the page and includes information about the amount of:

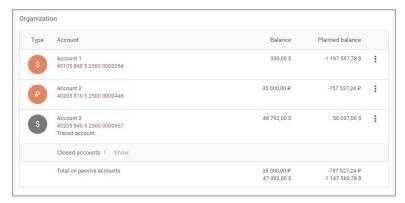


- · Documents awaiting signing
- · Returned documents
- · Information on currency supply
- · Important documents from bank

Click the block to open the corresponding list of documents.



4.2. Accounts and organizations



Here you can view all organizations and connected accounts. The displayed information includes:

- · Account icon:
 - P Active account
 - · P Transit account
 - ° 👂 Investment account
 - · P Closed account
 - P Restricted account
 - · 📭 Closed account. To view closed accounts move the cursor to the «Closed accounts» line and click «Show»
- · Name, number, rate plan and information about unconfirmed balance
- · Balance and placed balance as well as amount on all passive and active accounts.

Use the icon to switch between full and short display of information.



Context menu includes the following options:

- Account information
- · Request for statement update

4.2.1. Account information

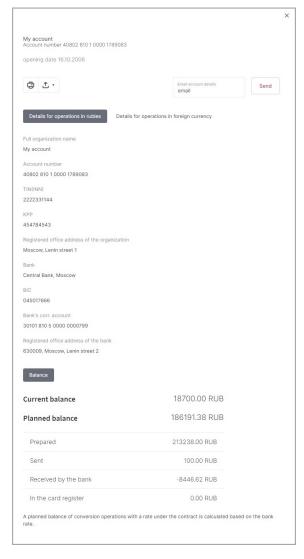
To view account information click the icon and select «Account information».



Here you can:



- · Change account name
- · Print details
- · Export details in PDF or HTML
- · Send details to e-mail
- · View details for operations in rubles and currency
- · View account restrictions if present
- View current/planned balances and amount of prepared, sent, received documents as well as documents in the registry
- Amount of available funds as well as on corporate cards and available limits



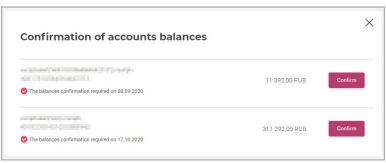


Displayed information depends on the type of the account

Planned balance includes only documents created in the Internet banking service and does not include documents from other sources.

4.2.2. Balance confirmation

If you have unconfirmed balances you will be notified about them upon login.



Click the X icon to skip conformation.

To confirm balance:

- $\boldsymbol{\cdot}$ Select one of the accounts in the balance confirmation window.
- · Click « The balance awaiting conformation of dd.mm.yyyy.» under account number on the main page.

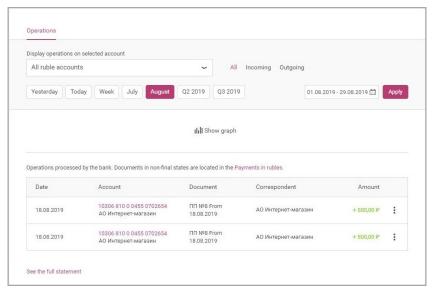
Click «Confirm» on the opened page.





4.3. Operations history

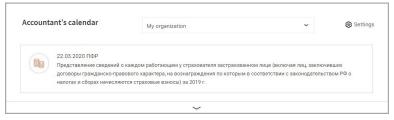
This section includes the list of operations - up to 10 latest operations on all accounts for selected period (last 7 days by default). Here you can:



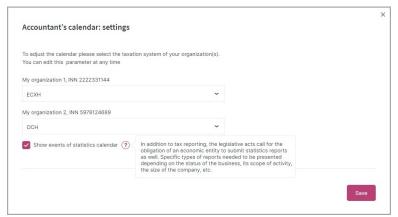
- · Select accounts (select by currency type or single account)
- · Select only incoming or outgoing payments
- · Filter documents by date
- · View document print version by selecting the operation or clicking the icon
- · Create invoice, by selecting «Issue an invoice to a contractor» in the context menu i of the incoming payment
- · Repeat payment, by selecting «Repeat operation» in the context menu
- · Click the «See the full statement» link to view statement for selected accounts.
- · Click «Show graph» to view dynamics and ongoing and outgoing operations.

4.4. Accountant's calendar

Accountant's calendar allows you to view important dates so can send documents to government facilities in time.

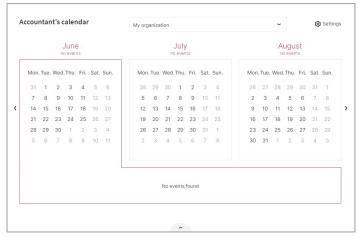


Click the 🔞 icon to setup the calendar. If several organization are available, calendar can be set up individually for each organization.



By default the calendar is minimized and shows only the nearest upcoming date. Click the 🕶 icon to switch to the expanded view.





The expanded view shows current and two next months with highlighted important dates. Calendar also shows deadlines for presentation of information of payments to government facilities.

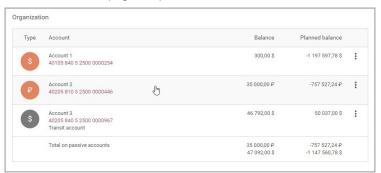


Calendar is updated on the 1st of January of every year.

4.5. View statement

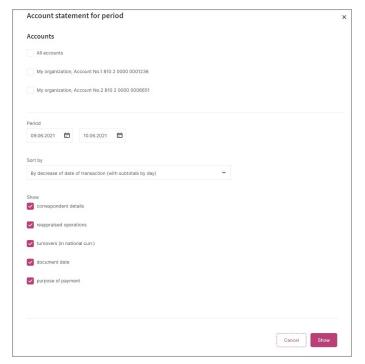
You can view statement for one or more accounts:

- · Statement for one account
 - ° Click an account from the list on the main page to open its statement.

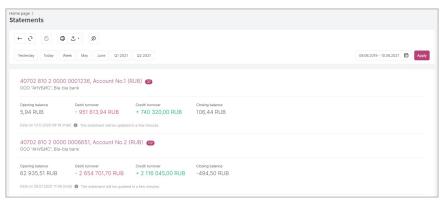


- · Statement for several accounts
 - ° Click «Statement» 📮 above the list of accounts
 - ° Select one or more accounts on the next page

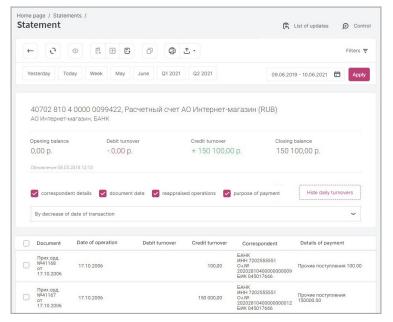




- ° You can also select order, period and additional details to be shown
- ° Click «Show» in the lower right corner
- The next page will display short information of incomings and outgoings of selected accounts. Select an account to view full statement.



° The window with statement will open



The following actions are available on the instrument panel:



- · Refresh data
- · View payment order
- · Add Payer/Payee details to contractor directory
- · Create response payment
- · Request statement update in bank
- · Copy
- · Print and export statement or selected operations

You can also:

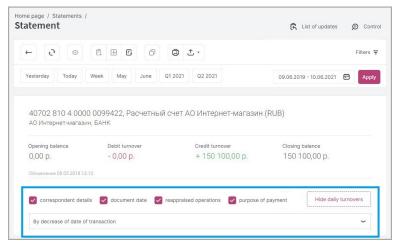
· Change the previously selected period.



· Filter data.

The display of the following information can be set up:

- \cdot contractor banking information
- · document date
- · valuation operations
- · payment purpose
- · currency cycle (for currency accounts)



4.5.1. View document in statement

To view payment order double click it or click the ② icon on the instrument panel. Here you can:

- · Add Payer/Payee details to contractor directory
- · print or export the document

Click the X icon in the upper right corner to go back.

4.5.2. Response payment

Some operations in the statement allow you to create the response payment. In this case the original contactor will be selected as a payee. Select the operation and select «Answer» 🖸 on the instrument panel to create payment with pre-filled fields.



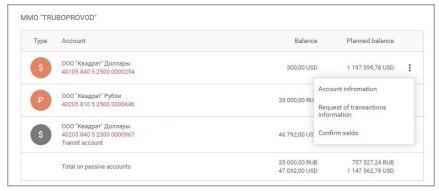
More abount creation of payment orders and currency operations.

4.5.3. Update statement

To update statement:

Click the icon next to account on the main page and select «Request statement update».

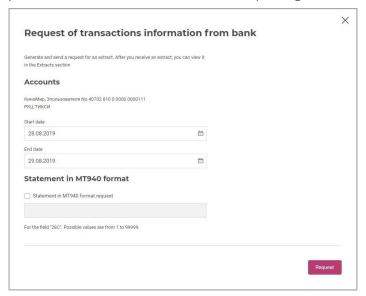




· Click the «Request a statement update in the bank» 🖪 button on the instrument panel when viewing a statement.



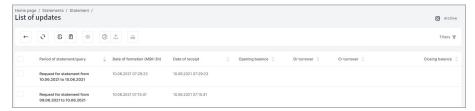
Fill in the form by specifying the period. For MT940 statement check the corresponding box.



Click «Request» to sent the document to the bank.

4.5.3.1. Update history

Click the «List of updates» on the statement page to view the history of requested and saved statements. Here you can also create and send statement update request.



The page includes:

- · Formed statements and requests for statements
- · Information about statement period
- · Date of creation

The following operations are available on the instrument panel:

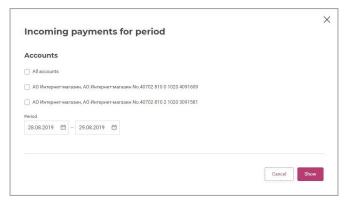
- · Page data refresh
- · Statement update request
- · Account activity report
- · View document
- · Printing and exporting



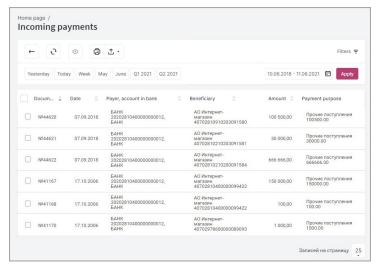
4.6. View incomings

You can view incoming for one or more accounts:

· Click the «Incomings» ① button above accounts



- · On the next page select accounts and period
- · Incoming for selected accounts and period will be displayed



Here instrument panel includes following operations:

- · Update data
- · View document
- · Print and export

You can also:

- · Change previously selected period.
- · Filter data.

4.7. Balance control

To view planned balance of all prepared, sent and received by the bank payment orders, click the **«Control»** Debutton above the accounts.

Page example:



The page displayed the list of accounts with the following information: account name and number, planned and current balances, amount of prepared, sent and received documents as well as amount of documents in the registry.





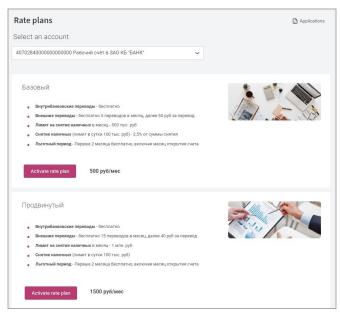
Planned balance includes only documents created in the Internet banking service and does not include documents from other sources.

4.8. Rate plans

By clicking the «Rate plans» So button above accounts you select rate plans for your accounts and send applications to change rate plans.

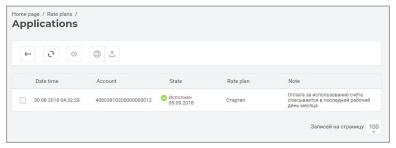
To send an application:

- 1. In the «Rate plans» section select an account. You cannot select an account which has an application being processed.
- 2. Select rate plan and click «Activate».



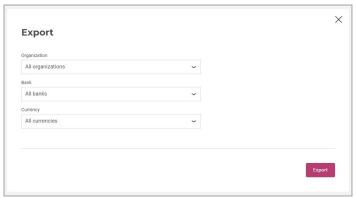
3. Sign and send an application.

Rate plan will be changed only after the application is approved by the bank. New rate plan becomes active on the first day of next calendar month. Click the «Applications» button in the upper right corner to view sent applications.



4.9. Export information

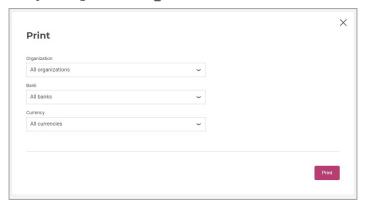
Account information can be exported as HTML by clicking the **«Export»** $^{\pm}$ · button above accounts.





4.10. Print information

Account information can be printed by clicking the «Print» (3) button above accounts.

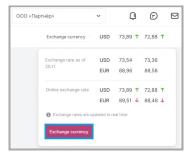


4.11. Online currency rates and exchange



Please note, that this feature may not be available by default for all banks and/or activated for clients. Please contact your bank to check the availability of this feature.

This feature allows to track the changes in currency rates in real time and to exchange currency using these rates. These currency rates can be viewed on the top panel on all pages of the Internet banking service.



Point the mouse cursor on the corresponding block on the top panel to view detailed information. Click the «Exchange currency button» in the opened window to exchange currency online using current online rate.

4.12. «White accounting» service



Please note, that this feature may not be available by default for all banks and/or activated for clients. Please contact your bank to check the availability of this feature.

The «White accounting» service monitors the financial activity of your organization in accordance with N 115-FZ federal law. As a result the service displays the risk of blocking of organization's accounts in form of indicators and provides recommendations on how to improve them. Please note that the service analyzes operations made during last 90 days.



Click «Open recommendations» to view them. If the service is not activated, here you can also send an application for activation.



5. Working with documents

Main section of the banking service allow to perform operations with documents using the instrument panel. Depending on the operations, documents assume the corresponding statuses.

5.1. Document statuses

Documents can assume one of the following statuses.



Depending on the you bank, some statuses may not be available or be displayed in the Internet banking

Prepared document

- Prepared created but not yet signed document.
- · // Signed document is signed and can be sent to the bank or awaits more signatures.
- · / Under confirmation document can be sent to the bank after additional approval.

Sent document

- 2 Sent to the bank document is sent but not yet received by the bank.
- Delivered to the bank document is delivered to the bank.
- Accepted by the bank document is accepted by the bank.

Delivered document

- · Being verified document is being processed.
- On control document requires additional approval.
- · In the registry not enough funds.
- Partial paid partially paid document placed in registry.
- · Processed document is processed by the bank.

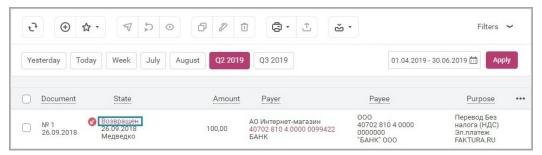
Returned document

- · Denied document is denied by the bank.
- • Returned document was returned by the bank or upon user request.
- X Deleted document was deleted by the bank.

Document from the bank

- · New not yet viewed new document from the bank.
- · Viewed viewed document from the bank.

Click the document status to view status history.



5.2. Operations with documents

The following operations can be applied to documents based on the section of the banking service:

- · ₽ Update the list of documents
 - Allows to update page date without refreshing the whole page.
- · ① Create new document

Document or list of documents available for creation depend on the section of the Internet banking service.



- · 🖒 Create new document based on template
 - Some sections of the Internet banking service allow creation of documents based on previously saved templates.
- ✓ Sign and send document
 As well as batch document signing.
- · 🕽 Revoke document
- · Create response document
- · View document
- · 🗗 Copy document
- · 2 Edit document
- · 🗓 Delete document
- ・**高** Print
- · 🗘 Export
- · 🗻 Archive
- Filtering

To apply an operation select the document from the list by checking the corresponding box.

5.2.1. View document

To view a document in most sections of the banking service:

- · Double click it
- · Check the box ✓ and click the ⊙ icon on the instrument panel

Document printing form may include certain operations depending on the section and document type.

5.2.2. Document creation recommendations

If you have accounts in several banks you may be required to select the bank before creating the document.

Depending on your bank some fields can be missing, be automatically filled in or be unavailable for editing. Some fields allow you to select values from corresponding directories Π

Click «Save» to save the document for further editing, or «Send» to sign/send the document. It will be check for correctness of entered data:

- Mandatory fields that are not filled in or fields containing error are colored in red. Documents with such fields cannot be sent to the bank.
- · Orange fields indicate possible mistake. Documents with such fields can be sent to the bank.

Some documents allow files to be attached to them. To do so click the corresponding area to select files or simply drag them onto it

- Most documents allow attaching one file with maximum size of 50 MB. To attach multiple files, place them in archive and attach it to the document.
- Information of the foreign currency operations, Supporting documents certificate, Payments in foreign currency and some applications allow attachment of up to 10 files with total maximum size of 200 MB.

Please note that some types of files cannot be attached, i.e. *.exe, *.docm, *.xlsm, *.pptm. You can request the full list of prohibited file types in your bank.

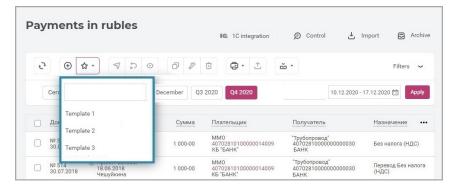
5.3. Create documents using templates

Some sections of the banking service allow to save documents as templates.

To create document based on template:

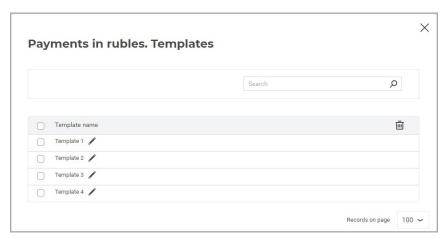
- Click «From template» 🟠 button on instrument panel. A window with available templates and search option will appear. Click the template to use it.
- · Click «Templates» 🏠 on the top panel on any page of the banking service to create payment in rubles based on template.



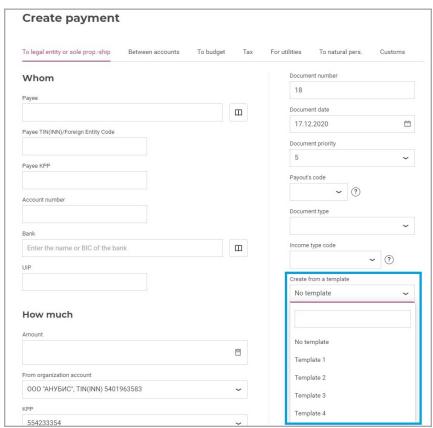




You can also click «Edit», to view the list of templates where you can change their names or delete them.



· Select template from the list on the document creation form.





5.3.1. Saving, signing and sending document

In most sections of the Internet banking service you can:

- · Save and sign/send document.
- · Sign/send previously saved document.

The option to send the document depends on the amount of required signatures:

• If only one signature is required, the document will be sent to the bank directly after signing it. It can be found in the list of documents in status ? «Sent to the bank».

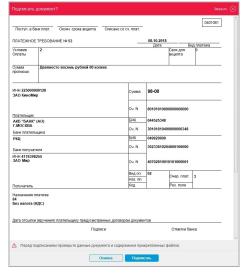


If the document allows to set future date of sending, it will be available in the list in status «Awauting» (-) until specified date.

• If the document requires several signatures, it will be available in the list in status 🗪 «**Signed**» awaiting other signatures.

To sign a document:

· Click «Sign» in the opened window if you logged in using certificate.



- · Click the button on the SafeTouch if its being used. See more.
- · Enter one-time password if you logged in using login and password. See more.



You can also sign multiple documents at once. See more about batch document signing.

5.3.2. Signing via SafeTouch

When signing document via SafeTouch, the key details of document are displayed on the device, not computer.

To sign the document press the + button on the device, to decline signing press the \times button.



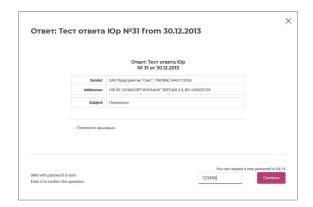
5.3.3. Signing documents with one-time password

You require one-time password to sign documents when you log in using login and password.

One-time password are sent to the phone number indicated in the bank agreement. Validity period of one-time password is 10 minutes.







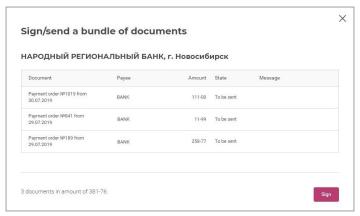


Do not disclose one-time passwords to anyone, even bank employees!

5.4. Batch document signing

Batch signing allows you sign and send multiple documents at once. It is available for documents in rubles and other currencies, regardless of used login method.

To start batch signing select several documents in statuses (a) «Prepared» and/or (a) «Signed», then click the (a) «Send» / (b) «Sign» button on the instrument panel.



The batch signing window will open:

· If you logged in with certificate press the sign button to send all the documents to the bank.



• If you logged in using login and password, you will receive message with one-time password and package ID. Compare the ID with the one displayed one the computer. To send documents to the bank enter the one-time password.







If the selected documents belong to different organizations/banks, they will divided into corresponding groups, each requiring separate signing.

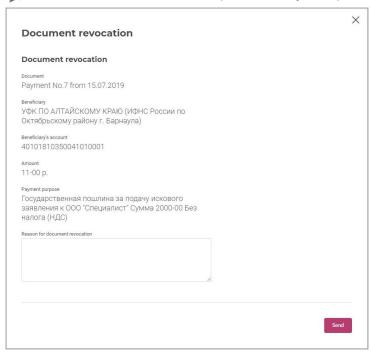
5.5. Revoking documents

Some documents can be revoked by clicking the «Revoke» 🖒 button on the instrument panel.

Only documents in following statuses can be revoked:

- · Accepted by the bank
- · Delivered to the bank
- · 🗂 In the registry
- · V Processed

To revoke a document click the 🕽 «Revoke» button on the instrument panel. You may be required to specify the revoke reason.



5.6. Creating response document

You can create answers to some documents by clicking the 🕃 «Answer» button on the instrument panel.

5.7. Copying, editing and deleting documents

You can copy any document by clicking the n «Copy» button on the instrument panel. New document will have its fields filled in based on the original document.

You can edit 🖨 «Prepared» document by selecting it and clicking the 🖉 «Edit» button on the instrument panel.

You can delete one or more documents by selecting them and clicking the 🗓 «Delete» button on the instrument panel. Deletion is available for documents in statuses:

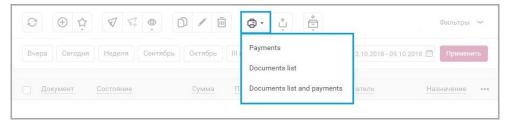
- · Prepared
- · 🖍 Signed
- · M Under confirmation
- · 🕘 Awaiting



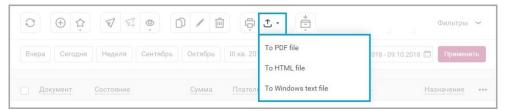


5.8. Printing and exporting documents

To print one or more documents select them and press the 🖨 «Print» button on the instrument panel.



Click the 🗘 «Export» button to export document. Some documents allow you to select the export file format.





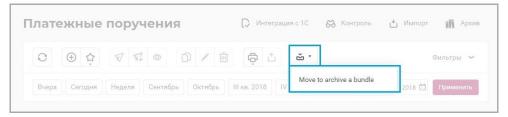
Printing and exporting is also always available on the printing form of a document.

5.9. Archiving documents

You can archive documents in statuses **v** «**Processed**», **v** «**Returned**» и **v** «**Deleted**» to remove them from the main list of documents.

To archive select one or more documents and click the 📸 «Archive» button on the instrument panel.

You can also archive all documents in selected at once by clicking the 🗻 «Archive» button and selecting «Batch archive».



To view and unarchive documents visit the archive by clicking the «Archive» button above the instrument panel and follow the same steps on the instrument panel.

5.10. Document filtering

Most sections of the Internet banking service allow to filter documents by a set of parameters. Click a column to quickly reorder documents or click the «Filter» above the instrument panel to access advanced filtering settings.

5.11. Importing documents and registries

You can import the following types of registries:

- · Payment orders
- · (S) Currency transactions
- · 🗐 Payment demands
- · Contractor registires

To start importing click the «Import» 📥 button above the instrument panel in one of the following sections:

- · «Payments in rubles»
- · «Currency operations» «Payments in foreign currency»
- · «Payment demands»





- · «Directories» → «Contractors for payments in rubles»
- · «Directories» → «Contractors for payments in foreign currency»

Click «Import» 🕁 · on the instrument panel and select the type of imported documents.



1. On the import page select file to imported from your computer by clicking 🕢 «Attach».



Maximum size of file is 50 MB. To attach multiple files, archive them.



Imported registries can have the following statuses displayed in the list of registries:

- Sent registry uploaded and ready to be processed
- (S) Being processed await registry to be processed
- • Processed registry was processed without errors
- Processed with errors registry was processed with errors
- · 🛭 Failed failed to process registry



6. Contractor Check-up

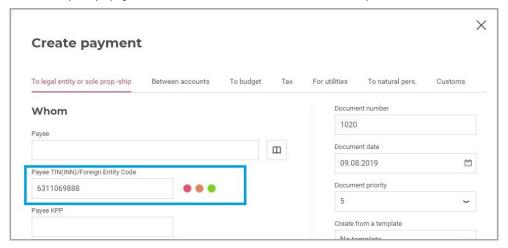


Please note that depending on the partner bank contractor check-up feature may not be free. Please contact the Customer service center of your bank for further information.

The Faktura.ru Service in cooperation with «Κομτγρ.Φοκγς» system provide the Service for automated contractor check-up directly from the interface of the Internet banking service.

The check-up is performed by filling in the contractor's TIN(INN). The check-up is available from:

· A payment order form (except payments between own accounts to individuals)



· A form for adding contractor to directory



By clicking the «Contractor check-up» ⇒ button on the top panel.



The analysis results are formed in express-report and can be used to make decision on further interactions with the organization. Facts regarding the reliability level of the checked-up contractor are indicated with the use of categories marked with corresponding colors (learn more in the «Categories of checked-up contractors»). The detailed information on contractor is available in the detailed report (learn more in the «Detailed report» chapter).

6.1. Categories of checked-up facts

Facts and information about contractor's reliability are indicated by categories marked with corresponding colors. Any checked-up organization may have one or more of the following assigned categories:

Red category. This category contains information indicating that the organization is already terminated or might be terminated soon.

Yellow category. This category provides information on organizations, which require close attention. For example, the CEO of the





organization has recently changed, there are enforcement proceedings on overdue salary in process.

Green category. This category contains facts which indicate a positive trend in organization's growth or a number of other positive signs. For example, in the last 12 months the organization has won government contracts, obtained licenses, etc.

Gray category. This category is reserved for those organizations that either have no substantial information in the database, or cannot be found, or the search resulted in an error. The detail report on this category is unavailable.

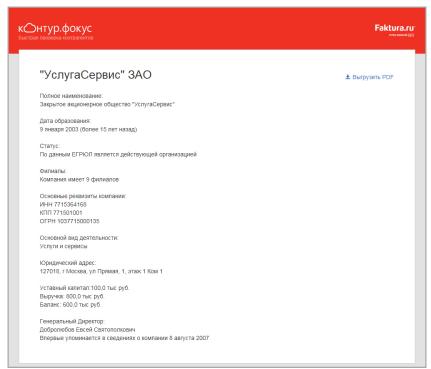
Description of the assigned category can also be viewed by hovering the category sign over with a pointer.



6.2. Detailed report

The detailed check-up report allows you to review more information about the checked-up contractor, as well as the sources of information, and make the final decision on the partnership. Please note it is available only in Russian.

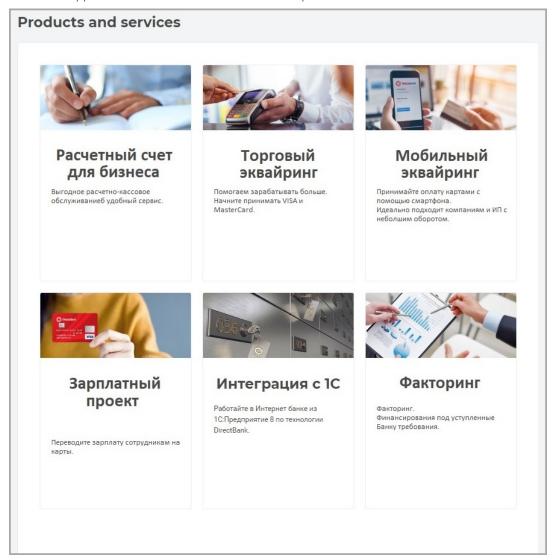
The report page with detailed report contains the information about the checked-up organization: full legal name of the organization, its current status (operating enterprise, in process of termination, terminated, etc.), business segment of the enterprise, TIN(INN), KPP and OGRN numbers, date and address of organization's registration, senior management data, as well as other relevant factors from other categories.





7. Marketplace

The «Marketplace» section contains bank's products and services that are available for activating from the Internet banking service. You can also send applications for activation of some of these products from this section.



Each of the cards represents a category of products/services or the product/service itself. Click on the card to learn more. The window with detailed information on product or service will open.

7.1. Open API

The banking service is integrated with ERP system using API, allowing following actions outside of the web interface:

- 1. Authentication using login and password
- 2. Operations with payment orders:
 - ° Status update
 - ° Saving payment order to legal entity
 - ° Saving tax payment order
- 3. Operations with accounts:
 - ° List of available accounts
 - Account information
 - Account operations

You can learn more about API using the link.





7.2. 1C integration

By clicking the «IC integration» card you can view details about Service's integration with IC:Enterprise 8 with Directbank and IC Faktura.ru module.



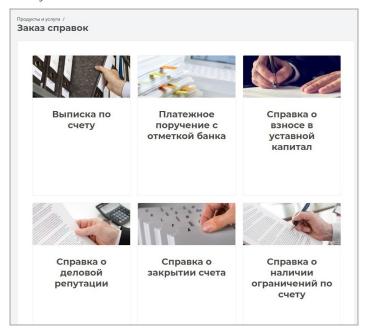


Here you can learn more about this feature, supported 1C configuration, you can also download the corresponding software and manuals here, as well as ask for help with setting everything up.

If you need help with setting up, click the «Need help?» button. The «Get help» window will open. Please specify the 1C Product name and version, your E-mail and cell phone number and the convenient time when the support should contact you. Click the «Send». Our support team will contact you at the specified time.

7.3. Certificate order

Certificate order is functioning similarly to other cards in this section. Select one of the certificate on the page.



!

Please note that depending on partner bank this feature may be charged with a fee. Learn more about the availability of the feature and its options by contacting the Customer service center in your bank.





8. Partners' offers

In the «Partners' offers» section you can view special offers of partners of the Service and send applications for activation for some of these products.



Each of the cards represents a category of products/services or the product/service itself. Click on the card to learn more. The window with detailed information on product or service will open.



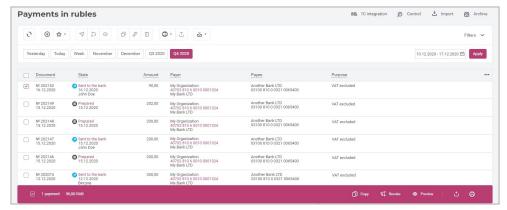
9. Payments in rubles

The «Payments in rubles» section contains a list of all the payments in rubles, created in the Internet banking service.

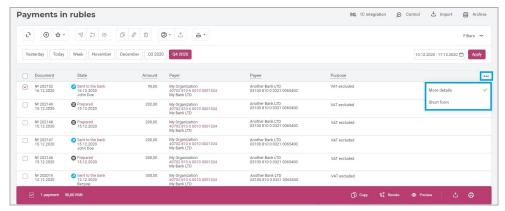
Following actions are available in the «Payments in rubles» section:

- · Viewing payment statuses (see more)
- · Creating payments «from scratch
- · Creating payments from a template (see more)
- · Performing standard operations (see more)
- · Viewing archive of payment orders (see more)
- · Importing payment orders (see more)
- · Viewing planned balance
- · Viewing information about 1C integration

This section also allows you to use the bottom instrument panel, containing number of selected documents, their amount and applicable actions (see more).



You can sort the payments in rubles by date, documents status, amount, payer, payee and purpose. You can also switch between two interface modes: «More details» and «Short form» by clicking one or another:



- If the «More details» mode (set by default) is selected, account number, organization and bank names are always visible in the «Payer» column; account number, organization and bank of the payee are visible in the «Payee» column.
- If the «Short form» mode is selected, the abovementioned details are not displayed and the text in the «Purpose» column is shown in short form. To show the whole text in the «Purpose» column, click the text to expand it.

9.1. Create payment in rubles

To create a new payment without using a template click the «Create» 🕀 button on the instruments panel..



You can also click the «From template» 🖒 button to create payment from template.

The «Create payment» form will open. You can select one of the payment type:

· To legal entity or sole prop.-ship



- · Between accounts
- To budget
- Tax
- For utilities
- · To natural pers.
- Customs



See more about creating documents.

9.1.1. General fields of payment order

Field	Field description
Document number	Filled in automatically. Manual editing allowed.
Document date	Filled in automatically with current date (the DD.MM.YYYY format). Future date can be set.
Document priority	Choose a priority value (from 1 to 5) for the payment from the drop down menu. The default value is «5». Learn more about priority.
	1 Not present on «Between accounts» tab.
Payout's code	If you transfer funds to a natural person as a payment from budgetary system of the Russian federation, please type in «1».
	1 Present only on «To legal entity or sole propship» and «To natural pers.» tabs.
Document type	Choose from the drop down menu: urgently, by mail, electronic, etc.
Income type code	Specify when transferring salaries or other payments in favor of other persons.
Sum of recovery	The field is available when you choose 1 or 3 in the «Income type code» field.
Create from a template	Choose a saved template from the drop down menu to use it as a prefilled form.
	Check the checkbox if payment is being made on behalf of the client.
client	① Not present on «Between accounts» tab.
The «Whom» segment	
1 Not present on «Betw	een accounts» tab.
Payee	Mandatory to fill in. Choose a payee name from the list \coprod or type it in manually.
Payee TIN(INN)/Foreign Entity Code	Optional to fill in. Type in a payee TIN(INN) or Foreign Entity Code.
Payee KPP	Optional to fill in. Type in a payee KPP.
Account number	Mandatory to fill in. Indicate an account number.
Bank	Mandatory to fill in. Contains RCBIC (Russian Central bank Identification Code or simply BIC)/Treasury code/SWIFT and payee's bank name. Choose from the list \blacksquare or type it in manually.
UIP	Indicate UIP (if known).
The «How much» segme	ent
Amount	Mandatory to fill in. Indicate amount of payment.



Field	Field descriptio	n
From organization	_	ation from whose account you want to transfer funds.
account	Depending on b	anking details of your organization, you may be required to fill the following:
	Division	Available for editing if the «Insert division into the field "Payer"» checkbox is checked.
	TIN(INN)	Available for editing if the «Insert division into the field "Payer"» checkbox is checked.
	KPP	Mandatory to fill in. Indicate payer's KPP.
Account number	Set an account f	rom to withdraw funds from.
To account	Set an account t	o transfer funds to.
	① Present only	on «Between accounts» tab.
Loan agreement for the operation	Available if the «	Use loan funds for the operation» checkbox is checked.
The «For what» segmen	t	
_	Indicate the cod	e of currency transaction type. Choose from the list \coprod or type it in manually.
transaction type	1 Not present	on «Between accounts» tab.
VAT value	Choose a VAT va	lue:
	. 20%	
	• 18%	
	. 10%	
	· No VAT (default)
	· VAT is sp	ecified in the purpose
	i As of	01.01.2019 the 20% VAT is applied instead of 18%.
	1 Present only	on «To legal entity or sole propship» and «To budget.» tabs.
Payment purpose	it in manually. P	nt purpose. The maximum amount of characters is 210. Choose from the list 1 or type Please note that selected VAT value will be added to the fields automatically. You can rement purpose to the reference book by clicking the «Add the payment purpose to the button.
The «Notify when proces	ssed» segment	
E-mail	Indicate e-mail.	corresponding notification will be sent to the indicated e-mail.
	• Not present	on «Between accounts» tab.
Phone number	Indicate phone sent to the indic	number (Russian cellular operators only). Corresponding text message (SMS) will be ated number.
	• Not present	on «Between accounts» tab.
«Add as template» segme	l ent. To save a payı	ment as template indicate the template name and click the «Add» button.

9.1.2. Guarantor payment

 $\textbf{The "Guarantor" segment} \text{ becomes available when you check } \boxed{\textbf{w}} \text{ the "Payment on behalf of a client" box.}$

Guarantor	Indicate the Guarantor. Choose from the list \coprod or type it in manually.
Guarantor TIN (INN)/Foreign Entity Code	Optional to fill in. Type in a guarantor's TIN(INN) or Foreign Entity Code.

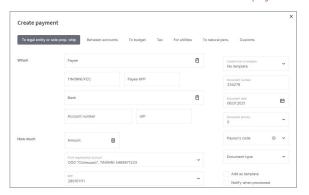


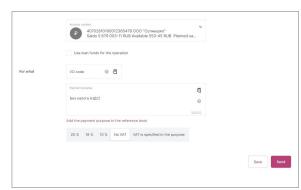


Guarantor	Indicate the Guarantor. Choose from the list \coprod or type it in manually.
Guarantor KPP	Optional to fill in. Indicate guarantor's KPP.
Account number	Mandatory to fill in. Indicate guarantor's account number.
	Mandatory to fill in. Contains RCBIC (Russian Central bank Identification Code or simply BIC)/SWIFT and payee's bank name. Choose from the list \prod or type it in manually.

9.1.3. Create payment to legal entity or sole prop.-ship

The tab is selected by default when creating new payment order. Depending on your bank some fields can be missing, be automatically filled in or be unavailable for editing. Some fields allow you to select values from corresponding directories . All fields on this tab are described at «General fields of payment order».





9.1.4. Create payment between accounts

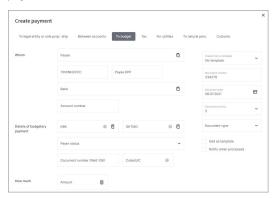
Select the «Between accounts» tab. Depending on your bank some fields can be missing, be automatically filled in or be unavailable for editing. Some fields allow you to select values from corresponding directories . All fields on this tab are described at «General fields of payment order».

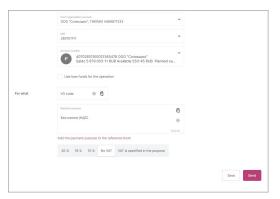




9.1.5. Create payment to budget

Select the «To budget» tab. Depending on your bank some fields can be missing, be automatically filled in or be unavailable for editing. Some fields allow you to select values from corresponding directories . Some fields on this tab are described at «General fields of payment order».





Field Field description

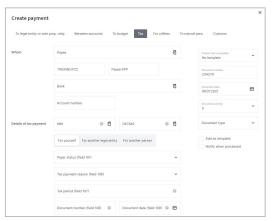
The «Details of budgetary payment» segment

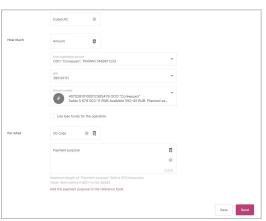


Field	Field description
КВК	Choose a payee name from the list 🔟 or type in the 20-digit code manually.
ОКТМО	Select a code according to the municipal territory from which you need to make a budgetary tax payment. Choose it from the list \prod or type it in manually.
Payer status (field 101)	Choose payer's status from the list.
Individual's TIN (INN)	Indicate if value «19» is selected in the «Payer status (field 101)».
Document number (field 108)	Indicate document number.
Code/UIC (Unique Identifier of Charge)	Indicate Unique Identifier of Charge.

9.1.6. Create tax payment

Select the «Tax» tab. Depending on your bank some fields can be missing, be automatically filled in or be unavailable for editing. Some fields allow you to select values from corresponding directories III. Some fields on this tab are described at «General fields of payment order».





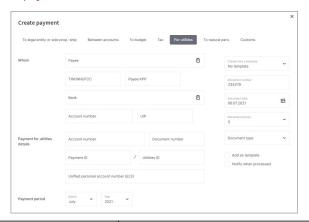
Field	Field description
The «Details of tax paym	nent» segment
КВК	According to the Russian Federation legislation, the code of budget classification of budget income is 20. The "0" value can also be indicated. Choose from the list \prod or type it in manually.
ОКТМО	According to the OKTMO (the Russian National Classification of Municipal Territories), the code of the territory is 8. The "0" value can also be indicated. Choose from the list \prod or type it in manually.
Payer status (field 101)	Select from the list.
Tax period (field 107)	Complete either the date in format DD.MM.YYYY or period in MC.02.2018.Please note that following values should be filled in with Russian letters: . MC -payments per month . KB - payments per quarter . ПЛ - payments per half-year . ГД - payments per year
Document number (field 108)	The number of a document, constituting a reason for payment.
Document date (field 109)	Document date. If the value that should be indicated in the document is "0", leave the field empty.
Code/UIC (Unique Identifier of Charge)	The unique identifier of charge (UIN), must be either 20 or 25 numerals. The "0" value can also be indicated.
For whom the payment	is made
For whom the payment is made	Select «For yourself», «For another legal entity» or «For another person». Fields may change depending on selection.

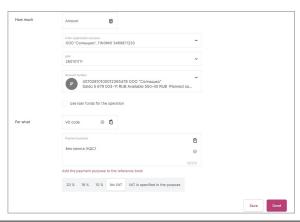


Field	Field description	
If you have select «For another legal entity», fill in the following fields:		The name of the organization you are paying taxes and fees for.
	TIN(INN)	TIN(INN) of the organization you are paying taxes and fees for. If not known, please type in "0".
	KPP	KPP of the organization you are paying taxes and fees for.
	Power of attorney	Information about a power of attorney document for paying taxes and fees for the indicated organization.
	Payment purpose (field 106)	Select value from the list.
If you have select «For another person», fill in the following fields:	Taxpayer's full name	Full name of the person you are paying taxes and fees for.
	TIN(INN)	TIN(INN) of the person you are paying taxes and fees for. If not known, please type in "0".
	Address	Address of the person you are paying taxes and fees for.
	Power of attorney	Information about a power of attorney document for paying taxes and fees for the indicated person.
	Payment purpose (field 106)	Select value from the list.

9.1.7. Create payment for utilities

Select the «For utilities» tab. Depending on your bank some fields can be missing, be automatically filled in or be unavailable for editing. Some fields allow you to select values from corresponding directories . Some fields on this tab are described at «General fields of payment order».





Field	Field description	
The «Payment for utilitie	The «Payment for utilities details» segment	
Account number	The account number given by utilities provider. Example: \(\int \textsup \int \textsup (0000000000000048912347806615 \)	
Document number	Document number issued by the utilities provider. Example: ПДИ0000000000004506549687	
Payment period	Month and date for which the payment is made.	
Identifier	You can specify identifier in one of 2 formats, if present.	
Unified personal account number (ELS)	If present, specify the unified account number.	

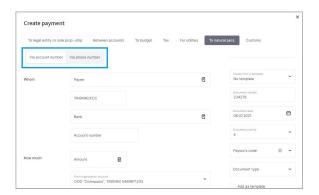


9.1.8. Payment to natural pers.

Select the «To natural pers.» tab. Depending on your bank some fields can be missing, be automatically filled in or be unavailable for editing. Some fields allow you to select values from corresponding directories . All fields on this tab are described at «General fields of payment order».



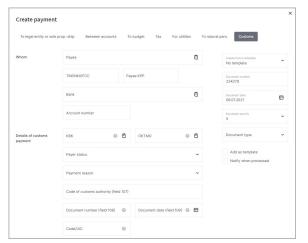
By default this payment using payee's account number. Switch the tumbler «Via account number» to «Via phone number» to make transfer using Faster payments system.

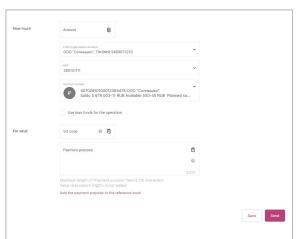




9.1.9. Create customs payment

Select the «Customs» tab. Depending on your bank some fields can be missing, be automatically filled in or be unavailable for editing. Some fields allow you to select values from corresponding directories . Some fields on this tab are described at «General fields of payment order».





Field	Field description	
The «Details of customs	The «Details of customs payment» segment	
КВК	According to the Russian Federation legislation, the code of budget classification of budget income is 20. The "0" value can also be indicated. Choose from the list Π or type it in manually.	
ОКТМО	According to the OKTMO (the Russian National Classification of Municipal Territories), the code of the territory is 8. The "0" value can also be indicated. Choose from the list \prod or type it in manually.	
Payer status (field 101)	Select value from the list.	
Tax payment reason (field 106)	Select value from the list.	
Code of customs authority (field 107)	Select value from the list.	
Document number (field 108)	The number of a document, constituting a reason for payment.	





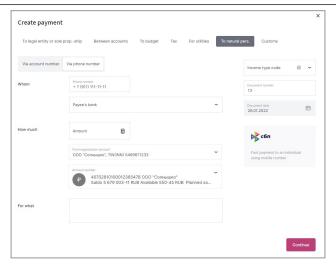
Field	Field description
Document date (field 109)	Document date. If the value that should be indicated in the document is "0", leave the field empty.
, .	The unique identifier of charge (UIN), must be either 20 or 25 numerals. The "0" value can also be indicated.

9.1.10. Payment via phone number

TO create this payment select the «To natural pers.» tab and switch the tumbler «Via account number» to «Via phone number».

Depending on your bank some fields can be missing, be automatically filled in or be unavailable for editing. Some fields on this tab are described at «General fields of payment order».

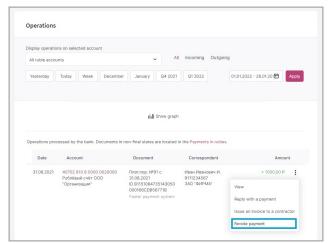
Field	Field description
Phone number	Indicate payee's phone number (country code +7 is already filled in).
Payee's bank	Select from the list.
For what	Message will be displayed to the payee.



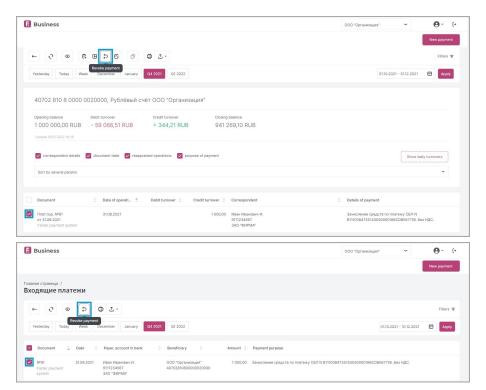
9.1.11. Return payments received via phone number

You can return a payment received from a natural person via Faster payments system. To do so:

· Select «Revoke payment» from the context menu of the corresponding payment on the main page.



• Select the corresponding payment in the «Statement» or «Incomings» section, then click the Double button on the instruments panel.



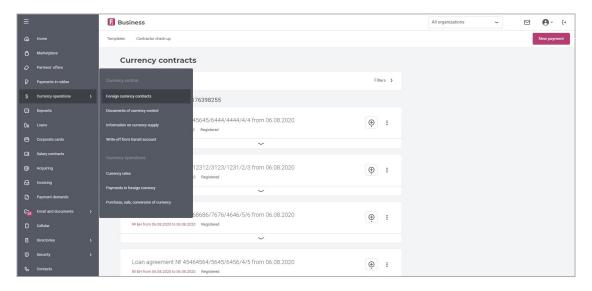
A pre-filled payment from will open. Simply confirm the payment to return it.



10. Currency operations

The «Currency operations» section includes:

- · Currency control
 - Foreign currency contracts
 - Documents of currency control
 - Information on currency supply
 - Write-off from transit account
- · Currency operations
 - Currency rates
 - Payments in foreign currency
 - Purchase, sale, conversion of currency



10.1. Currency control

In order to register and monitor foreign currency operations, a resident presents to the controlling bank, various supporting document certificates on foreign currency operations and on foreign economic activity (hereinafter currency control documents).

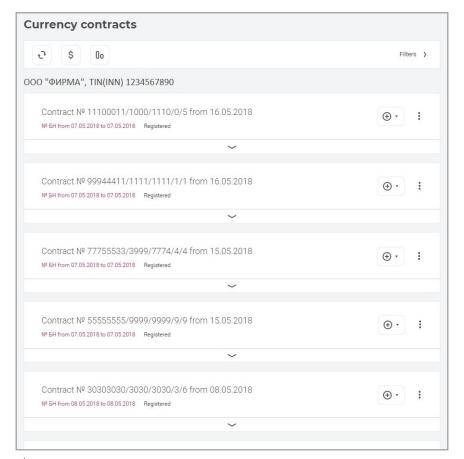
In the Service you can create and send to the bank the following types of currency control documents:

- · Application for registering a foreign currency contract or loan agreement
- $\boldsymbol{\cdot}$ Information of the foreign currency operations
- · Supporting documents certificate
- · Application for deregistering a foreign currency contract (a loan agreement)
- · Application for making changes to section I of bank control record
- · Order for debit of funds from a transit account

10.1.1. Foreign currency contracts

In the **Foreign currency contracts** section, you can see all the contracts and loan agreements registered in by the bank and present in the Service as well as documents linked to them.



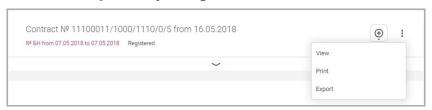


For every loan agreement/contract you can see the following details:

- · Unique number of contract, format 8digits/4digits/4digits/1digit/1digit
- · Date of registration/deregistration
- · State «Registered» or «No longer registered»
- · Contract/loan agreement number
- · Starting and ending date of the contract/loan agreement

The following actions can be performed with each foreign currency contract or loan agreement:

- · View document print form, print and export it via context menu .
- View linked documents of currency control by clicking the
 ✓ icon
- · Create linked documents of currency control by clicking the ⊕ · icon



Please note that the print form of the loan agreement/contract corresponds with the form of the first chapter of the Bank Control Record.



If the bank does not support the feature of the contemporary version of the Bank Control Record, the document will be filled in with the information from the application for registering a foreign currency loan agreement/contract and supplied with a unique number of contract and its date of registration, that were acquired when the application was processed.

The instrument panel allows to:

- · Refresh page data
- · Create application for registering a foreign currency loan agreemen
- · Create application for registering a foreign currency contract
- · Filter documents

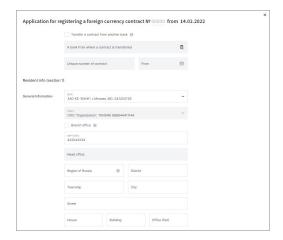


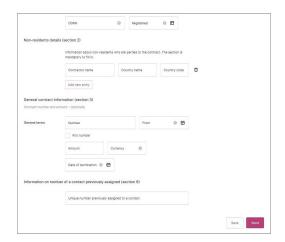


10.1.1.1. Create application for registering a foreign currency contract or loan agreement

In order to create an application:

- 1. Click the «Contract» \$ or 10 button on the instruments panel.
- 2. The application from will open. Please fill in the form.





Contract







Loan agreement, sheet 1





Loan agreement, sheet 2



Learn more about creation of documents.

General fields

Field	Field description
N₀	Indicate a document number in the document title
Date	Date is automatically selected as current date in the document title



Field	Field description	
Transfer a contract from another bank	Check this checkbox if the contract specify additional information.	was previously registered in another bank. You may be required to
	A bank from where a contract is transferred	Start entering BIC or bank name and then select it from the drop down menu or choose from the list
	Unique number of contract	Indicate a unique contract number of a contract. Available for editing if «Transfer a contract from another bank» is checked.
	from	Indicate the date of registration of the contract. Available for editing if «Transfer a contract from another bank» is checked.
1. Resident info	<u> </u>	
Bank	Indicate the name of the bank, when	re the contract is being registered.
Resident	Indicate a resident organization and	its TIN(INN).
Branch office	Check the checkbox 🗹 if your bank	is a branch office.
КРР (КПП)	Indicate resident KPP (КПП). Option	al to fill in.
Head office	Indicate a head office if your bank is	a branch office.
Enter resident registration	l n address:	
• District	· Street	
· Region of Russia	· House number	
· Township	· Office (Apartment)	
· City	· Building (bulk)	
OGRN (Primary State Registration Number - OГРН)	Indicate the Primary State Registrat	ion Number, assigned to the legal entity in the state registry.
Registered	Indicate a date of the registration of	the legal entity in the state registry.
2. Non-resident(s) details	I s Information about non-residents wh	no are parties to the contract.
Contractor name	Indicate the name of the non-reside	nt contractor.
Country	Indicate the country of non-resident	registration.
Country code	Indicate the digital code of the coclassifier of states or another code.	ountry of location of the non-resident legal entity as per Russian
Click the «Add» button to button.	o add the entry to the table below.	To delete the entry select the entry line and click the «Delete» 🗓
	ering, transferring and deregistering ntract from another bank» is checked	_
An authorized bank identification number	Indicate bank identification number	in the 4numerals/4numerals form:
		ce, the 1st-4th positions are reserved for KGRKO (the Book for State) identification number of the loan organization, while the 5th-8th 077/0000.
	the loan organization, while the 5th	ffice, the 1st-4th positions are reserved for identification number of -8th should contain the index number of the branch according the tion of Lending Institutions), for example: 0077/0001.
A date of accepting a contract during transferring	Indicate the date of accepting a con	tract during its transferring.



Field	Field description	
A date of deregistering a contract	Indicate the date of deregistering a contract.	
A basis for deregistering a contract	Indicate a reason for deregistering the contract. Learn more about available basis for deregistering a contract.	
Click the «Add entry» button.	Click the «Add entry» button to add the entry to the table below. To delete the entry select the entry line and click the «Delete» $\overline{f u}$ button.	
5. Information on changes in the section I «Accounting information» Available if «Transfer a contract from another bank» is checked		
Changes date	Indicate the date on which the changes were made (the DD.MM.YYYY format).	
Doc.Nº	The number of the document that was the reason for making the changes to the contract.	
Doc. date	Indicate the date of the document that was the reason for making the changes to the loan agreement (the DD.MM.YYYY format).	
Click the «Add entry» button to add the entry to the table below. To delete the entry select the entry line and click the «Delete» 🗓 button.		
6. Information on number of a contract previously assigned		
'	Indicate the unique number previously assigned to a contract in 8numerals/4numerals/4numerals/1numeral/1numeral. Optional to fill in.	

Application for registering a foreign currency contract

Field	Field description	
3. General contract info	3. General contract information	
Number	Indicate contract number.	
from	Date of contract.	
W/o number	Check the checkbox ✓ if contract number is not known or missing.	
Amount	Indicate the total amount of contract. Optional to fill in.	
Currency	Indicate the currency of the contract.	
Date of termination	Indicate the date of contract obligations termination.	

Application for registering a foreign currency loan agreement

Field	Field description
3. Loan agreement info	
Number	Indicate loan agreement number.
from	Date of loan agreement.
W/o number	Check the checkbox ☑ if contract number is not known or missing.
Amount	Indicate the total amount of loan agreement. Optional to fill in.
Currency	The currency of the loan agreement.
Date of termination	Indicate the date of loan agreement obligations termination.
Term of granting of the loan agreement	Select a term of granting of the loan agreement.
Special conditions	



Field	Field description
Transfers to the accounts abroad	Indicate the amount of funds (in the loan agreement currency stated in the «Currency code» field) to be credited to accounts of the non-resident bank according to the loan agreement term and conditions. Optional to fill in.
	Indicate the amount of income (in the loan agreement currency stated in the «Currency code» field) to be credited to accounts of the non-resident bank according to the loan agreement term and conditions. Optional to fill in.
	ng, transferring and deregistering a loan agreement oan agreement implies the usage of loan tranches.
Click the «Add» button to button.	o add the entry to the table below. To delete the entry select the entry line and click the «Delete» 🗓
Amount	Indicate the amount of loan tranche
Currency	Indicate the currency code of the loan agreement. Optional to fill in.
Term	Select a term of granting of the loan agreement:
Expected date of receipt	Indicate the expected date of the tranche receipt.
Sheet 2	
7. Special information or	n a loan agreement
7.1 Interest repayments u	nder the loan agreement (except repayments of a primary debt)
LIBOR rate code	Select one of the following values:
	• Л01XXX – a one month LIBOR rate
	• Л03XXX – a three month LIBOR rate
	• Л06XXX – a six month LIBOR rate
	• Л12XXX – a twelve month LIBOR rate
	"XXX" is the code of currency indicated in loan agreement.
Fixed annual interest rate, %	Indicate a fixed rate, stated in the loan agreement.
Interest premium (additional payments) to the base interest rate	Indicate additional interest premiums (adjustment ratio, supplementary payments, etc.).

7.2 Other payments under the loan agreement (except repayments of principal and interest, indicated in the item 7.1.)

Indicate information on other payments if they are mentioned in the loan agreement, for example, payments of fees, penalties, charges and various expenditures.

7.3 Amount of the principal on the debt as of the date, preceding the date of registration

Indicate additional interest premiums.

Indicate information on the amount of principal on the loan agreement on the date before the date of registration of the loan agreement.

8. Loan agreement reference info

premium

(additional payments) to the base interest rate

8.1. Grounds for fill in the item 8.2

Interest

Select «Loan agreement data» (by default) or «Estimated data» depending on the basis on which data the section 8.2 is filled in. Only one variant can be selected.

8.2. Repayment schedule of the principal and interest



digi+al bank:ng ecosyst=m



Field Field description

State the repayment schedule of the borrowed assets (principal) stated in the loan agreement or calculated by the resident himself in accordance with the information in the loan agreement and payment of interest for the use of monetary funds.

If the loan agreement does not imply a repayment schedule or necessary information to calculate the schedule, the corresponding fields in the current segment are filled in according to one's expectations on the repayments amount and dates, including one-time payments made before the date of discharging of obligations.

Click the «Add» button to add the entry to the table below. To delete the entry select the entry line and click the «Delete» 🗊 button.

Amount of payment in repayment of principal debt	Indicate the amount of the next payment as a repayment of the principal.
Payment date	Indicate the date of the next payment.
Amount for repayment of interest payments	Indicate the amount of the next payment as a repayment of the interest.
Payment date	Indicate the date of the next payment as a repayment of the interest.
Description of special conditions	Indicate special conditions of the principal and interest repayment stated in the loan agreement.

8.3 Direct investment relationship

Indicate «Yes» only if the direct investment took place.

8.4. Collateral or other security amount

Indicate the amount of collateral or the amount of other security on the date before the date of registration of the loan agreement.

8.5 Information on a loan (credit) attraction by the resident

Click the «Add» button to add the entry to the table below. To delete the entry select the entry line and click the «Delete» 🔟 button.

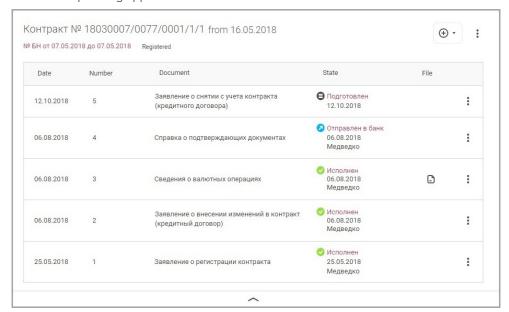
Non-resident name	Indicate the non-resident (loan supplier).
Code of country of registration	Indicate the host country code of non-resident loan.
Amount granted	Indicate the total amount of funds in currency of the loan agreement granted by the non-resident loan supplier (the value in the «Nonresident name» field). Only numerals allowed.
	Fill in if the «Amount granted» field is not filled in. Indicate (in percent) the share of the non-resident loan supplier in the total loan amount. Only numerals allowed.



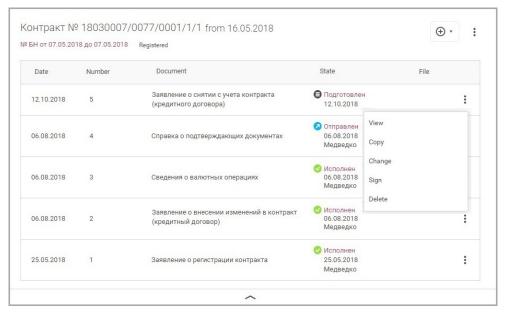


10.1.1.2. Linked foreign currency documents

After being processed, the foreign currency contract or loan agreement will be available in the list on the «Foreign currency contracts» page, and the corresponding application will be available in the list of linked documents.



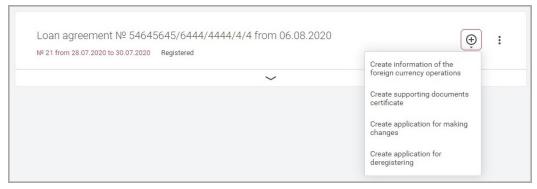
Click the 💙 to view the list. Each document has its creating date, number, status and attached file (if present) displayed. Select the corresponding option in the context menu : to view or copy a document.



Click the \odot · icon to view the list of linked documents available for creation:

- · Information of the foreign currency operations
- · Supporting documents certificate
- · Application for making changes to section I of bank control record
- · Application for deregistering a foreign currency contract/a loan agreement





If you create currency control documents on this page the following fields will be automatically filled in with corresponding information from contract/loan agreement:

- Bank
- · Client/resident
- · Unique number of contract/loan agreement
- · Date of registration
- · Contract/loan agreement number
- · Start and end dates of contract/loan agreement

You can also create documents of currency control form the «**Documents of currency control**» section. Those documents will be automatically added to the list of linked foreign currency documents of the corresponding contract/loan agreement with the stated unique contract/loan agreement number.

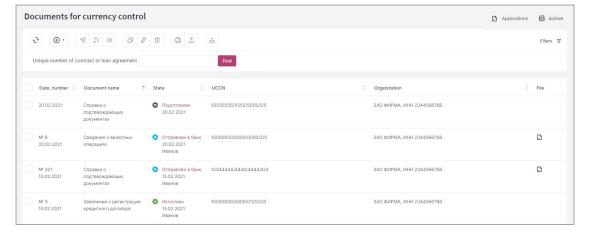
10.1.2. Documents of currency control

In the «Documents of currency control» section you can find the following types of currency control documents:

- · Information of the foreign currency operations
- · Supporting documents certificate
- · Application for registering a foreign currency contract/loan agreement
- · Application for making changes to section I of bank control record
- · Application for deregistering a foreign currency contract/loan agreement

Section instruments allow you to:

- · View documents statuses (see more)
- · Revoke documents of currency control (подробнее об отзыве документов)
- · Perform standard operations (see more)
- \cdot See archive of documents of currency control (see more)
- · Exchange non-payment documents with bank
- · Find document using unique number of contract or loan agreement





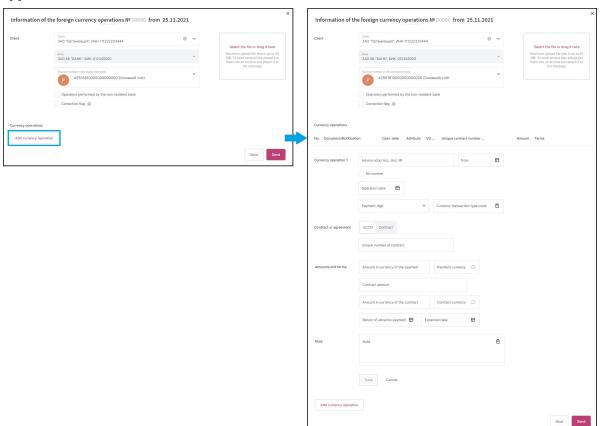
Learn more about creation of documents.





10.1.2.1. Create information of the foreign currency operations documents

Information on foreign currency document should be presented to the bank in order to identify the funds in foreign currency, credited to the transit currency account, as well as for execution of operations with currency. Starting the 1st of March, 2018 information of the foreign currency operations are used instead of certificates of exchange operations according to the Instruction 181-U of the Bank of Russia in force as of the 16th of August, 2017. This type of document is not regulated by law, but can be used asked for by your bank.



Field	Field description	
Nº	Indicate a document number in the document title	
Date	Date is automatically selected as current date in the document title	
Client	Select an organization from the list (if several organizations available).	
Bank	Select an authorized bank from the list (if several banks available).	
Account number	Select an account number that was used for crediting or debiting the funds in foreign currency.	
Correction flag	Check the «Correction flag» checkbox ot add correction item to this information of the foreign currency operation.	
Adjustment item	Available for filling in only if the «Correction flag» checkbox is checked \checkmark .	
Operation performed by the non-resident bank	Optional to fill in. Indicate a numerical code of the host country of the non-resident bank, performing the currency operations. The code can be typed in manually or selected from the list	
Currency operations Click «Add currency operation» to add fields to the form.		
Nº	Indicate the number of the line, to which corrections and adjustments are being made. Available for editing only if the «Correction flag» checkbox is checked .	
Currency transaction type code	Mandatory to fill in. Type in manually or choose from the directory III the field has the 11100, 21100, 21300 or 23110 value, the «Expected date» is mandatory to fill in.	



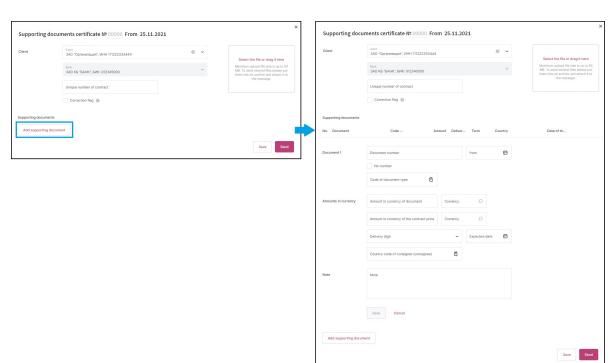
Field	Field description
Advice note/ Acc. doc. №	Mandatory to fill in. Indicate the number of advice note on currency supply, credited to the transit currency account or the number of the accounting document. In case of absence of a document, check the «No number» checkbox. You also need to indicate the date of the document.
Payment digit	Select a payment digit from the drop down menu.
Unique number of contract	Optional to fill in. If the foreign currency operation is linked with the registered contract/loan agreement, indicate the unique number of contract/loan agreement. The unique number should be in the 8numerals/4numerals/4numerals/1number/1number format. If the «Unique number of contract» is filled in and the «Currency transaction type code» has the 11100, 21100, 21300 or 23110 value, the «Expected date» is mandatory to fill in.
Contract number/date	Optional to fill in. Indicate the contract number/date; if the number is not known, check the «No number» checkbox.
Amount in the currency of payment	Indicate the amount of funds credited to the account or withdrawn from the account and the numeric code of the currency of the payment; select the currency code from the drop down menu.
Amount in currency of the payment	Optional to fill in. Type in the amount of funds, credited to or written-off from the resident account and choose a payment currency from the drop down menu if the currency of the supporting documents is different from the currency of the contract/loan agreement.
Operation date	Mandatory to fill in. Indicate the date of the operation being processed in the DD.MM.YYYY format.
Expected date	Indicate the expected date of repatriation of foreign currency or/and the currency of the Russian Federation. Fill in if the «Currency transaction type code» field holds values 11100, 21100 or 23110 and the «Unique number of contract» field if filled in.
Term of return of prepayment	Optional to fill in. Please indicate the term of returning of prepare funds, paid to a non-resident in advance for the goods that were not imported to the Russian Federation and/or for the services not provided by the non-resident.
Indicate the presentation of documents	Select value from the list
Note	Indicate additional information about currency operation if necessary.

The information from the «Currency operations» section is displayed in the table at the bottom of the form. To add an operation to the document fill in fields with the necessary information and click the «Add» button. You can add several operations to one information document. You can edit, copy, delete added operations by clicking the corresponding icons.

10.1.2.2. Create supporting documents certificate

A resident provides a supporting documents certificate to the bank in 15 calendar days following the month of currency operations under a contract or a loan agreement.





Field	Field description
Nō	Indicate a document number in the document title
Date	Date is automatically selected as current date in the document title
Client	Choose a resident from the drop down menu.
Bank	Choose an authorized bank from the drop down menu.
Unique number of contract	Indicate the unique number of contract (loan agreement). The unique number should be in the 8numerals/4numerals/4numerals/1numeral/1numeral format.
Correction flag	Check the «Correction flag» checkbox ✓ if you need to correct the supporting documents certificate.
Supporting documents Click «Add supporting do	cument» to add fields to the form.
Nº	Indicate the number of the line in the certificate. Available only if the «Delivery digit» is checked. 🗹.
Date of the certificate under correction	Indicate the date of the certificate under correction. Editing of this fields is available only if the «Correction flag» is checked \checkmark .
Document number	Indicate number (or select «No number» is number is not known) of the supporting document. Optional to fill in.
Document date	Indicate date of the supporting document. Optional to fill in.
Amount in currency of documents	Indicate the amount of the operation in the currency of the document (you can enter several values, dividing them with the «/» character). Select the currency from the drop down menu.
Code of document type	Type in manually or select form the directory Π . If the «Code of document type» field contains the 01_3 or 01_4 values, the «Delivery digit» field should contain either 2 or 3 accordingly.
Amount in currency of the contract price	Indicate the amount of the operation in the currency of the contract price (you can enter several values, dividing them with the «/» character). Indicate if the currency code of the supporting document and the currency of the contract (loan agreement) are different. Optional to fill in.
Delivery digit	Indicate one of the following values (according to the date indicated in the «from date» field).
Country code of consigner (consignee)	Indicate the numeric country code for the country of the cargo receiver, where the goods from the Russian Federation will be delivered or the country of the cargo dispatcher, which imports goods to the Russian Federation. Choose a payee name from list Π or type it in manually. Fill in only if the «Code of document type» field contains values 02_3 or 02_4. Optional to fill in.





Field	Field description
Expectancy	Indicate the maximum date of discharge of obligations by nonresident. Optional to fill in.
Note	Type in any additional information about supporting documents. Optional to fill in.

Click the «Add» button to add the entry to the table below. You can add several operations to one information document. You can edit, copy, delete added operations by clicking the corresponding icons.

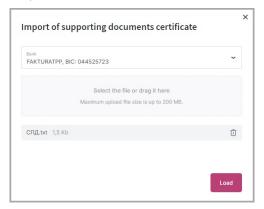
10.1.2.3. Import of supporting documents certificate

Click the 📩 icon on the instrument panel to start importing a supporting documents certificate.



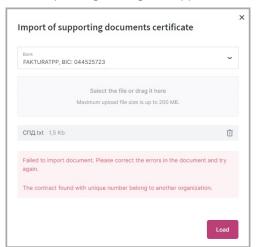
The importing file must be in «Sberbank business» file format, i.e. one certificate in one *.txt file.

You may be required to select an organization, then add one more files and click «Load».

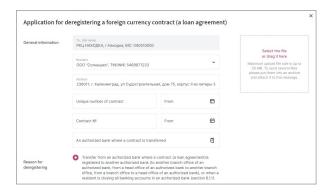


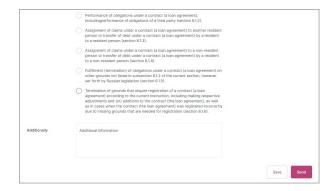
After successful import the corresponding message will appear and the certificate will be added to the list of documents.

In case the importing file contains errors, the corresponding message will appear with short description of errors.



10.1.2.4. Create application for deregistering a foreign currency contract (a loan agreement)



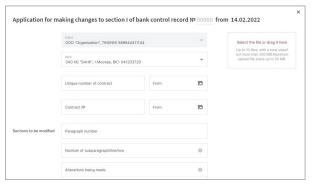


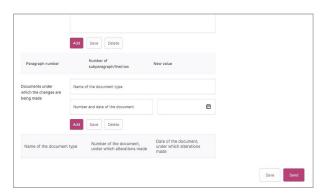


Field	Field description	
To(full name)	Full and short name of the bank, where the contract/loan agreement is registered.	
Resident	Indicate the resident organization where you are an employee.	
Address	Indicate the resident's mailing address: ZIP code, city/township, street, house/building, office.	
Unique number of contract	Indicate the number of the contract/loan agreement in the 8numbers/4numbers/4numbers/1number/1number format.	
from	Indicate the date of registering the contract/loan contract in the DD.MM.YYYY format.	
Contract №	Indicate the contract number. Optional to fill in.	
from	Indicate the contract date in the DD.MM.YYYY format. Optional to fill in.	
An authorized bank where a contract is transferred	Indicate an authorized bank. Fill in manually or select it from the directory .	
Reason for deregistering		
Reason for deregistering	Select a reason for deregistering from the list. You can only select one reason at a time. Depending on the reason for deregistering you may need to fill in additional fields.	
Additional information	Type in the additional information for the application for deregistering. Optional to fill in.	

^{1.} When it is processed by the bank, the application contract/loan agreement in the «Foreign currency contracts» section will be in «No longer registered» state.

10.1.2.5. Create application for making changes to section I of bank control record





Field	Field description			
Nō	ndicate a document number in the document title			
Date	Date is automatically selected as current date in the document title			
Client	Select the resident from the list.			
Bank	Select the bank from the list.			
Unique number of contract	Indicate the number of the contract/loan agreement in the 8numbers/4numbers/4numbers/1number format.			
from	Indicate the number of the contract/loan agreement in the 8numbers/4numbers/1number/1number format.			
Contract №	Indicate the contract number. Optional to fill in.			
from	Indicate the contract date in the DD.MM.YYYY format. Optional to fill in.			
Sections to be modified	Indicate the section number. From 1 up to 9 characters.			

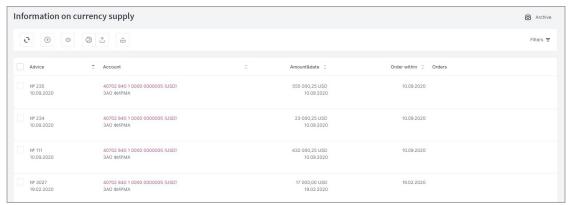


Field	Field description		
Item number	Indicate the item number in the A/B/C format where:		
	A – the index number of the item. Optional to fill in. Fill in, if there is an item.		
	B – the number of the section or the column in the table. Do not fill in, if the is only one field in the section.		
	C – the number of the line in a table. Optional to fill in. Fill in, if there is more than one line in the table.		
Alterations being made	Indicate a new value of the modified field. Use a period as a numeric separator. For example: 1505123.55. Should be under 4000 characters.		
The «Add», «Save» и «Del	ete» buttons are used for adding, saving and deleting the corresponding entries.		
Documents under which	n the changes are being made		
Name of the document type	Indicate the document type, under which the changes in the foreign contract/loan agreement are being made. Optional to fill in.		
Number and date of the document	Indicate the number and date of the document, under which the changes are being made.		
The «Add», «Save» и «Del	ete» buttons are used for adding, saving and deleting the corresponding entries.		

When the application is processed by the bank, the corresponding changes will be added to the loan contract/agreement in the **«Foreign currency contracts»** sections.

10.1.3. Information on currency supply

In the «Currency operations -> Information on currency supply» section you can see information on receipt of export income to your transit accounts.



The information on orders and prepared, but not sent documents is located in the «Orders» column on the current page. Click the text in the «Orders» column to view all the orders on foreign currency sale, generated on the selected advice. You can also view all the orders, created in the Service, in the «Write-off from transit account» section.

To view an advice from the list, select it in the list and click the «Preview» • button on the instruments panel. The print version of the selected advice will open.

In the current section, you can also create the «The order for a debit of funds in foreign currency from a transit account» document.

10.1.3.1. Creating order for debit of funds in foreign currency from a transit account

To create an order for a debit funds based on the selected advice please perform the following actions:

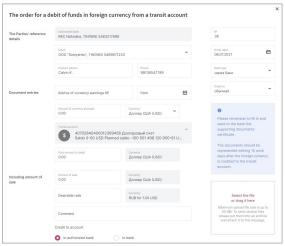
- In the «Currency operations → Information on currency supply» section, choose a document.
 Click the «Order» ⊕ button on the instruments panel (available if the account of the selected document is active).
- · Click the «Create» 🕁 button on the instrument panel in the «<<foreign_cur_operations_write_off_from_transit,Write-off from transit account>» section.

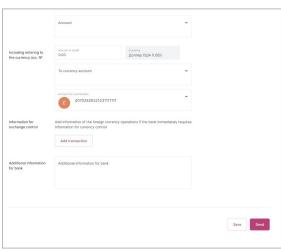


Learn more about creation of documents.









Field	Field description		
Nº	Mandatory to fill in. Filled in automatically. Contains a number of the current order index numb Manual editing allowed.		
from	Mandatory to fill in. All the fields with dates should be in the DD.MM.YYYY format. Current dat automatically set by default. Manual editing allowed.		
Deal type	Indicate the deal type.		
Urgency	Indicate an urgency level of the document. Possible values are «Normal»/«High».		
Parties' reference details	5		
Authorized bank	Mandatory to fill in. The name of the authorized bank where the order is being executed. Manual editing is prohibited.		
Client	The name and the TIN(INN) of the client.		
OKPO	Indicate OKPO.		
ОКТМО	Indicate OKTMO.		
Contact person	Optional to fill in. Indicate the first, middle (if present) and last name of the contact person of the organization. Manual editing allowed.		
Phone	Optional to fill in. Indicate the phone number of the contact person of the organization.		
Document entries			
Advice of currency earnings Nº	A number of the order for a debit of funds.		
from	Indicate the date of the advice of currency earnings in the DD.MM.YYYY, which is associated with the current order. Filled in automatically. Manual editing allowed.		
Amount of currency proceed	Indicate the amount and currency of the currency revenue, transferred to current currency transit account. Choose the currency from the directory.		
Transit account	Indicate a number of transit account the funds will be written-off from.		
Total amount to debit	Indicate total amount of write-off from the account (should be less than or equal to the total amount the currency revenue).		
Including amount of sale			
Amount of sale	Indicate the amount of sale.		
Credit to account	Choose an account for funds transition: to account «in authorized bank» or «in bank» and then choose an account number from the drop down menu.		
Including entering to the	e currency acc. №		



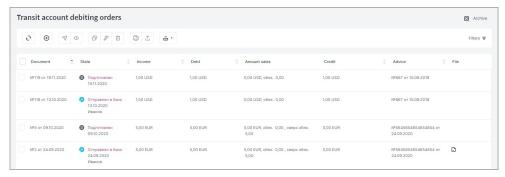


Field	Field description	
Amount to credit	Optional to fill in. Indicate the amount to credit to currency account, equal to the total amount of currency revenue minus the amount of sale, indicated in the «Amount of sale» field.	
To currency account	Indicate a number of currency account part of the funds will be credited to.	
Account for commission	Choose an account for commission write-off.	
Information for exchange control . Optional to fill in. Available if the bank provides an opportunity to indicate details on a dea passport.		

An entry on the sent document will be added to the list in the «Write-off from transit account» section.

10.1.4. Write-off from transit account

In the «Write-off from transit account» section you can see the list of orders for funds write-off from transit accounts.



Here you can create and sent to the bank the following types of documents:

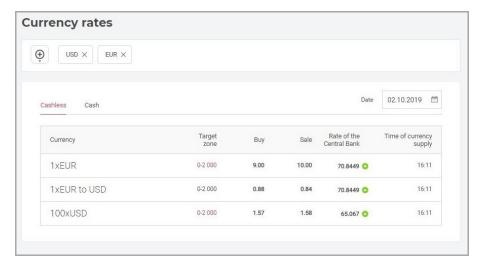
- The order for a debit of funds in foreign currency from a transit account
- · Certificate on exchange operations for selected order

10.2. Currency operations

The «Currency operations» section contains information on how to execute actions with foreign currency, receive supporting documents, as well as view currency rates and adjust their display on the main page of the Internet banking service.

10.2.1. Currency rates

To view currency rates of the Central bank of Russia and other banks where you have financial products, click the «Currency rates»



You can adjust currency rates list shown at the home page. To choose the currencies for the currency rates segment, please follow these steps:

• Click the «Add currency» link with an Θ • icon at the top of the current page. Check the currencies you want to know rates for from the drop down list, and click the «Apply» button.



• Click × on a button with the displayed currency on the control panel to delete it. *Choose the «Cashless» or the «Cash» tab depending on you preferred choice.

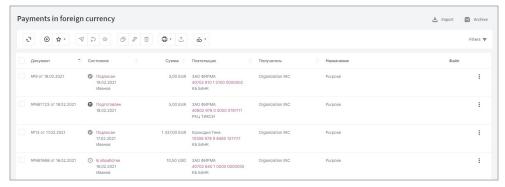
Indicated information will be updated automatically and displayed on the main page.

10.2.2. Payments in foreign currency

You can create and send payments in foreign currency in the «Payments in foreign currency» section.

In this section you can:

- · View documents statuses (see more)
- · Create new payment orders in foreign currency
- · Create payment orders in foreign currency based on template (see more)
- · Perform standard operations (see more)
- · View archive (see more)



All the fields should by filled in English or using the Roman (English) letters. Documents filled in with the Cyrillic (Russian) letters can be transliterated into Roman (English) letters (see additional notes for more information).



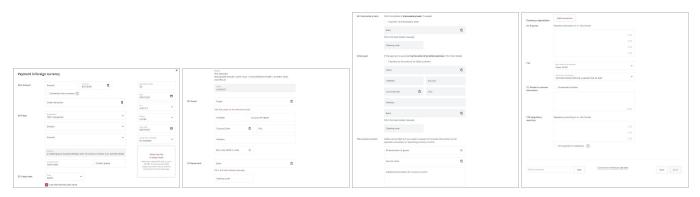
Learn more about creation of documents.

10.2.2.1. Create payment in foreign currency

To create a new payment in the «Payments in foreign currency» section click the «Create» ⊕ · button on the instruments panel.



You can also select «From template» 🖒 to create payment based on template.



Field	Field description	
№ (order number)	The number of created payment. Filled in automatically. Manual editing allowed.	
Date	Filled in automatically with current date (the DD.MM.YYYY format). Manual editing allowed.	
Via	Possible values: S.W.I.F.T./Post/TELEX (telecommunication networks, providing automatic processing of the messages in external electronic document flow). The default value is «S.W.I.F.T.».	
Priority	Priority of the payment. Can be «Urgent» or «Normal» (by default).	



Field	Field description		
Value date	Optional to fill in. The date of future payment. Filled in automatically with current date (DD.MM.YYYY format).		
32A: Amount			
Amount	Contains information on the amount and currency of the payment.		
Currency code	Choose from the drop down list of available currencies.		
Conversion from currency	Check the checkbox if the currency of the payment currency should be different from the currency of the account used for payment.		
Code instruction	Optional to fill in. Indicate a code instruction that will help to define information on the payment. Fill in manually or choose from the list		
50: Payer			
Organization	Choose the name of the Payer's organization.		
Division	Choose Russian or English variant of the Payer's organization name.		
Account	Indicate Payer's account number used for the funds transfer.		
Country/code	Choose the country code from the list by clicking the \coprod icon or type it in.		
Post code			
City	Indicate payer's data.		
Address			
Contact person / Representative	State first and last name of the contact person.		
Contact phone	Type in the contact phone number.		
52: Payer bank			
Code	SWIFT/BIC. Choose BIC or SWIFT for the drop down list. The selected code will be automatically shown below.		
Use international bank name	Check the checkbox 🗹 to use international bank name for payment.		
Name	Contains the name of the Payer's bank.		
SWIFT	Indicate the SWIFT of the Payer's bank.		
Account	A correspondent account in the Payer' bank.		
59: Payee			
Payee is not resident	Check if the Payee is not a resident.		
Organization	Choose the Payee from the drop down menu by clicking the \prod icon or type it in manually. Click the «Add the payee to the reference book» \square to add the payee to the directory.		
TIN(INN)	Type in the TIN(INN) of the Payee.		
Account № (IBAN)	Type in an account number in IBAN format.		
Country / Code	Type in or choose from the drop down list of countries and codes by clicking the $lacktriangle$ icon.		
City	Indicate payee's data.		
Address			
BEI-code (SWIFT-code)	Type in an international identification BEI-code if the Payee is registered in the SWIFT system by the bank The BEI-code has the same structure as the SWIFT-code.		
57: Payee bank			



Field	Field description	
Bank	Mandatory to fill in. Type in or choose from the drop down list Payee's bank name or its SWIFT/BIC from the list by clicking the \prod icon.	
Click «Fill in the bank «Coutry/Code», «City», «Ad	details manually» to indicate the bank details manually. A block with «Corresponding account», ddress» fields will open.	
Clearing code	Type in the clearing code of Payee's bank.	
56: Intermediary bank:		
Payment via intermediary bank	Check the checkbox of the payment is made through an intermediary bank. The fields here are similar to the section «57: Payee bank».	
Initial payer:		
Payment by the order of an initial customer	Check the checkbox 🗹 if the payment is executed by the order of an initial customer. The fields here are similar to the section «59: Payee».	
The currency control		
Indicate additional foreig	n currency transfer details to create documents for currency control.	
Deal passport №	Type in the number of the deal passport.	
Currency transaction type code	Type in the code for currency transaction type or choose it from the list by clicking the $lacktriangle$ icon.	
Nº customs declarations	Type in the number of customs declaration.	
Service code	Type in the service code or choose it from the list by clicking the $lacktriangle$ icon.	
Additional information for currency control	Optional to fill in. Type in the additional information.	
70: Purpose	Mandatory to fill in. The field is filled in by the Payer for better determination of the purpose of the payment (list of goods, services, number and date of a contract, invoice number, etc.	
71A		
Fields for stating informa	tion about transaction expenses	
72: Sender to receiver in	formation	
Fill in additional informat	ion for the bank.	
Guaranteed transfer	Optional to fill in. The checked checkbox guarantees that the amount of the transaction received by the Payee will not change after fees and expenses.	
77B: Regulatory reportir	ng: Optional to fill in. Fill in information for regulatory authorities in 3*35 format.	
VAT payment is mandatory	is Check the checkbox if the VAT payment is required according to the 4th paragraph of Article 174 of th Tax Code. It is required to indicate the information on the tax payment order from the account opene in the current bank.	
Convert to the Roman alphabet	Click to convert Cyrillic into Roman.	

10.2.3. Purchase, sale, conversion of currency

In the «Purchase, sale, conversion of currency» section you can create and sent to the bank applications on purchase/sale/conversion of foreign currency.

Here you can:

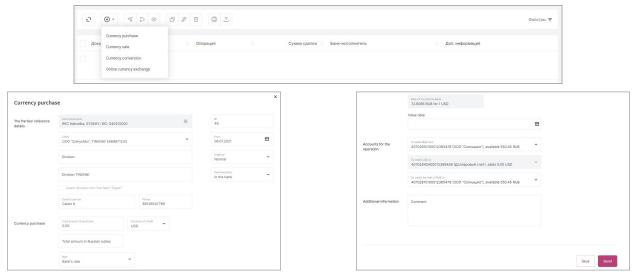
- · View documents statuses (see more)
- · Create new documents
- · Perform standard operations with documents (see more)
- · View archive (see more)





Learn more about creation of documents.

To create an application click the «Create» • button on the instruments panel.



Example of currency purchase

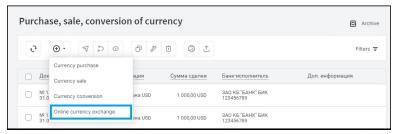
Field	Field description	Field description		
Nº	The number of the	The number of the document. Filled in automatically.		
from	Indicate the date o	Indicate the date of creating the document in the DD.MM.YYYY format.		
Urgency	Indicate the urgen is «Normal».	Indicate the urgency of the document. The possible values are «Normal» and «High». The default value is «Normal».		
Deal execution	Choose a deal exec	Choose a deal execution option:		
		• «In the bank» – the deal will be executed at the bank's exchange rate; if the bank's rate is no stated, the deal will be executed at the Russian Federation Central bank exchange rate.		
	Simultaneo	 «On the stock exchange» – the deal will be executed at the stock exchange bidding rate Simultaneously, the field «To credit commissions from» becomes available, where you can choose an account for commission charge-off. 		
The Parties' reference	e details			
Bank	The name of the ba	ank of the deal. Manual editing prohibited.		
Client	Indicate the client-	Indicate the client-payer's name. Filled in automatically. Can be edited manually.		
ОКТМО	Type in the client's	Type in the client's OKTMO. Type in manually or choose from the list 🔟.		
OKPO	Type in the client's	Type in the client's OKPO.		
Contact person	Type in the full first	Type in the full first, middle and last name of the contact person. Manual editing allowed.		
Phone	Type in the contact	Type in the contact person phone number.		
Currency purchase:	Total amount of purchase	Type in the total amount of the purchase.		
	Currency of purchase	Type in the currency of the purchase. Depending on the selected currency, the amount can differ automatically.		
	Total amount in Russian rubles	Is calculated automatically according to the amount of the currency purchase.		
Currency sale:	Total amount of sale	Type in the total amount of the sale.		
	Currency of sale	Type in the currency of the sale. Depending on the selected currency, the amount can differ automatically.		
	Total amount in Russian rubles	Is calculated automatically according to the amount of the currency sale.		



Field	Field description		
Currency conversion:	Total amount of conversion	Type in the total amount of the conversion.	
	Currency of conversion	Type in the currency of the conversion. Depending on the selected currency, the amount can differ automatically.	
	Total amount in Russian rubles	Is calculated automatically according to the amount of the currency conversion.	
	Click the ↓↑ icon to	switch currencies.	
Rate	Select the rate type to continue the operation.		
	· Bank rate		
	· Deal rate		
	· Agreed rate		
Accounts for the operat	tion: indicate accoun	ts for debit funds from, to credit foreign currency funds to and to credit the rest of	
To debit RUB from	Select an account to	o debit funds from.	
To credit USD to	Select an account to credit foreign currency funds to.		
To withhold commission	Select an account to withhold commission for online rate conversion.		
To credit the rest of RUE to	Select an account to credit the rest of the funds to.		
Additional information	1		
Additional information fo	or the bank.		

10.2.3.1. Online currency exchange

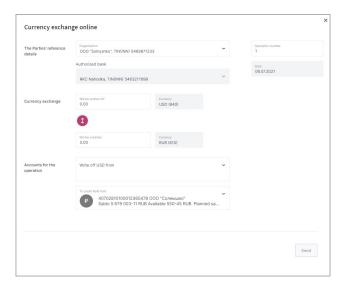
To create an application click the «Create» 🕀 button on the instruments panel and select «Online currency exchange».



Please note that the duration of the online rate is limited and the rate will be refreshed afterwards.



Learn more about creation of documents.





digi+al bank:ng ecosyst=m



Field	Field description		
Nº	The number of the document. Filled in automatically.		
Date	Indicate the date of creating the document in the DD.MM.YYYY format.		
The Parties' reference de	The Parties' reference detailsн		
Organization	Select from the list.		
Currency exchange Click the ↑ icon to switch currencies.			
Will be written off	Indicate amount to be written-off.		
Will be credited	Indicate amount to be credited.		
Accounts for the operation			
Write off [currency] from	Indicate write-off account.		
To credit [currency] to	Indicate account to be credited.		

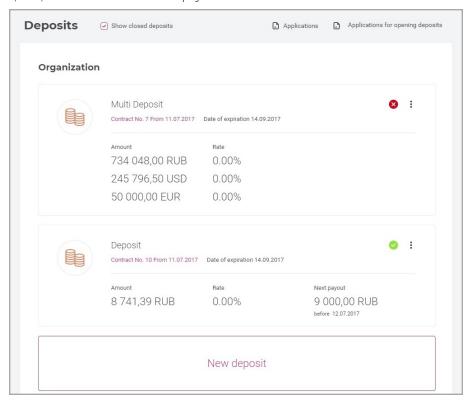




11. Deposits

The «Deposits» section in the Services column contains information on all your deposit products:

- · Deposit name
- · Agreement number
- · Closure date
- · Deposit amount, rate, amount and date of next payment



In this section the following actions are available:

- · Operations via context menu ::
 - ° view deposit terms
 - ° view statement (see more)
 - ° withdraw from deposit
 - ° add new funds to deposit
- · Open a new deposit
- · View and create deposit applications

To view the closed deposits in the search results check the «Show closed loans» checkbox 🕢

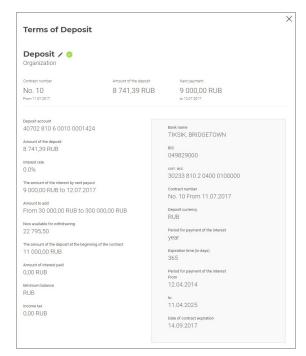
11.1. Deposit terms

The «**Deposits**» page contains such specifications as contract number, deposit's amount, interest rate per year and next payment's amount and date. to view deposit terms click the «Deposit terms» button in the context menu .



Page with detailed information on deposit will open.





In case of multi-currency deposit, the information for each currency is displayed in a separate tab.

11.2. Withdraw from deposit

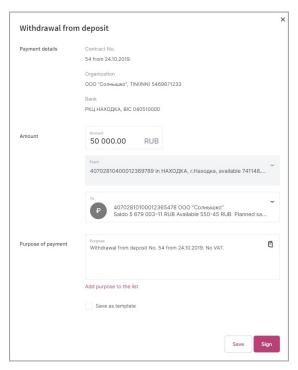
You can withdraw funds from a deposit to another account if the contract terms allow doing so by click the «Withdraw funds» button in the context menu .



Please note that withdrawal from deposit is available only for «open» (active) deposits and only during period when replenishing is possible.



All the fields in the «Withdrawal from deposit» window are pre-filled in. You only need to fill in the desired withdrawal amount in the «Amount» field.





After the document is signed, a payment order is formed. To see the payment order go to «Payments in rubles» section.



Learn more about creation of documents.

11.3. Add funds to deposit

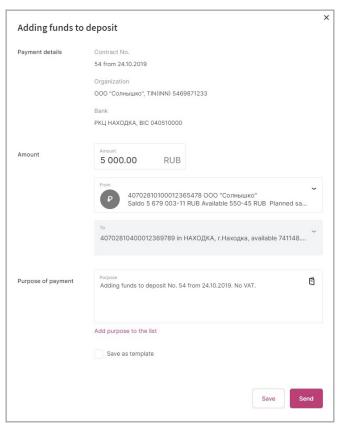
You can add funds from an account to a deposit by click the ««Add funds to deposit» button in the context menu .



*Please note that currency of the account used for replenish should be the same as the currency of the replenishing amount of funds and only during period when replenish is possible.



All the fields in the « Adding funds to deposit » window are pre-filled in. You only need to fill in the desired amount in the «Amount» field.



After the document is signed, a payment order is formed. To see the payment order go to «Payments in rubles» section.

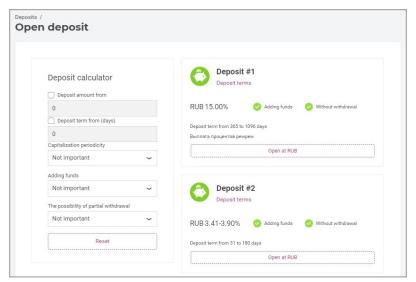


Learn more about creation of documents.

11.4. Open deposit

To send an application for new deposit click the «New deposit» button. The «**Deposits**» page contains the list of available deposits and deposit calculator(optional).

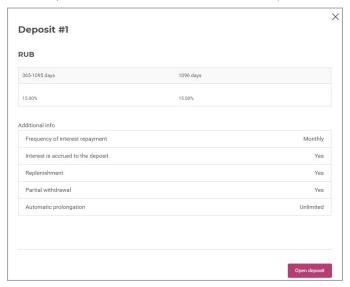




Deposit calculator can filter deposits by the following settings:

- · deposit currency
- · amount range
- · deposit period
- · payout frequency
- · adding option
- · partial withdrawal

Click the «Deposit terms» link under the deposit's name to view terms of selected deposit.



To open deposit, click the «Open in [CURRENCY]» button in the deposit's block or click the «Open deposit» button in the deposit terms window. Fill in opened form.



Depending on your bank the button may lead directly to new deposit application.



Learn more about creation of documents.



Please note that the window form and layout could vary depending on the type of selected deposit product.

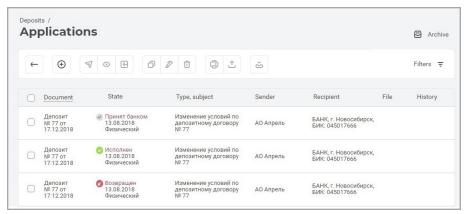
Click the 📘 button to view applications for new deposit. Here you can:

- · View documents statuses (see more)
- · Perform standard operations with documents (see more)



11.5. Deposit applications

Click the button to view/send deposit applications.



Here you can:

- · View documents statuses (see more)
- · Create new applications
- · Perform standard operations with documents (see more)
- · View archive (see more)

Click the «Create» • icon on the instrument panel to create new application.



Please note that the window form and layout could vary depending on the type of selected deposit product.



Learn more about creation of documents.



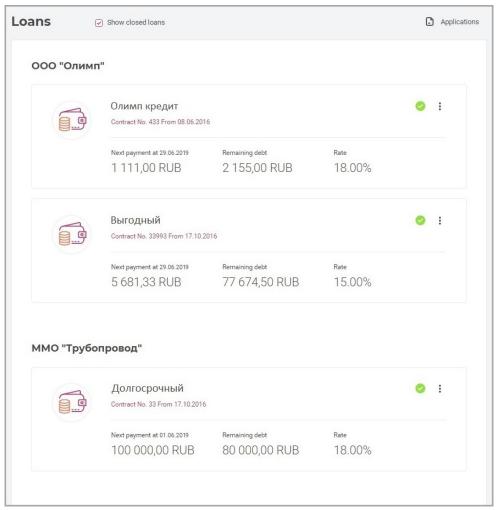
12. Loans

The «Loans» section contains information on all the loans issued by the bank:

- · Loan name
- · Number and date of agreement
- · Amount of next payment, remaining loan amount, rate

If you have tranches opened, you can view their information as well:

- · Tranche name
- · Number and date of agreement
- \cdot Amount of next payment, remaining loan amount, rate

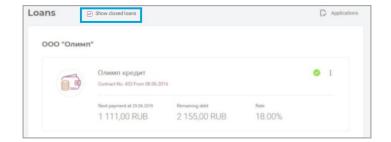


Here you can also:

- Perform operations using context menu ::
 - ° Repay loan
 - ° Open new tranche
 - ° View loan payment schedule
 - View loan information
 - Send application for full or partial repayment
- · Send application for new loan
- · View and create other loan applications

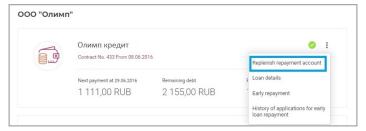
Check the «Show closed loans» checkbox to view closed loans and tranches.



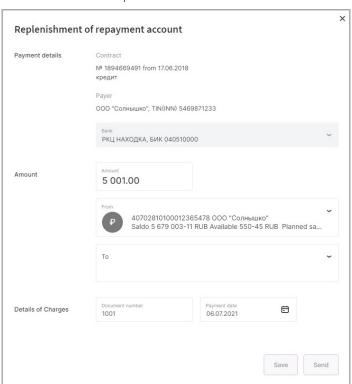


12.1. Payment of loan

To perform the payment of loan select «Replenish repayment account» in the context menu :.



The «Replenishment of repayment account» form will open.





Please note that the window form and layout could vary depending on the type of selected deposit product.



Learn more about creation of documents.

12.2. Open new tranche

To open new tranche select «Open new tranche» in the context menu :.







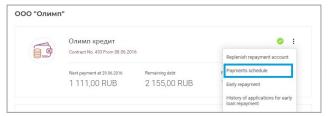
Application for new tranche will open. Indicate the date of issue and planned closing as well as tranche amount. Check the 🕢 «Issue tranche before presentation of payment orders» checkbox if you want tranche to be issued as future payment orders.



Learn more about creation of documents.

12.3. Payments schedule

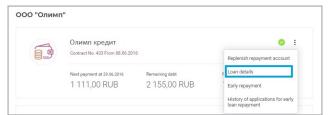
CLick the icon and select «Payments schedule» to view loan details.



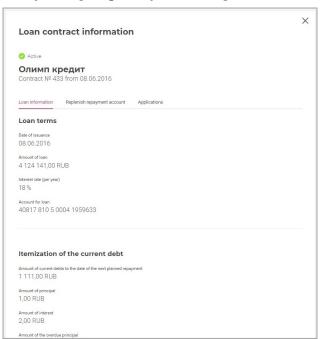
The «Payment schedule» widow will open, which features a date of a repayment, an amount, including an amount of principal, an interest and other fees, as well as a remaining principal debt amount.

12.4. Loan details

Select «Loan details» in the context menu : to view detailed loan information.



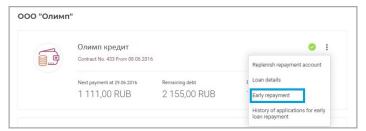
This page contains full list of loan terms. By clicking the \nearrow icon you can change name for the loan.



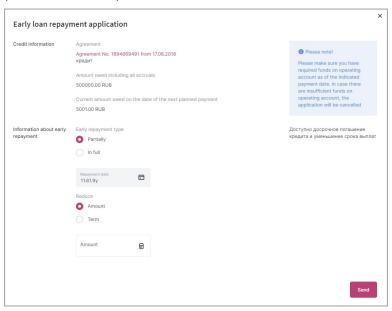


12.5. Early repayment

To perform early repayment of loan select «Early repayment» in the context menu :.



The «Early loan repayment application» form will open.



While applying you need to specify:

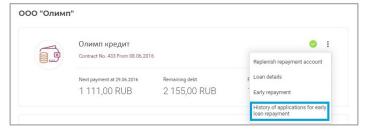
- Early repayment type partial or full repayment.
- Repayment date if you selected full repayment you need to specify the repayment date. The date of next planned payment is set by default.
- Reduce amount or term this parameter is available only if you selected partial repayment. It reduces either the term or the amount of the montly loan payment.
- Amount of repayment if the full repayment is selected, the amount will be calculated automatically taking into account all conditions of the loan agreement.

Click «Receive repayment schedule» link to get a new payments schedule which is available for downloading in *.pdf format. The link is available only if partial repayment selected.



Learn more about creation of documents.

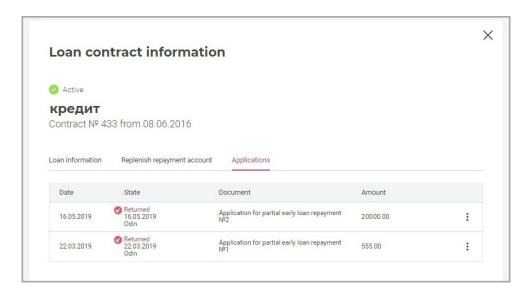
You can view statuses of sent early loan repayment applications by selecting «History of applications for early loan repayment» in the context menu.



The following actions are available:

- View created application
- · Print and export into file





12.6. Open new loan

To send an application for new deposit click the «New loan» button.



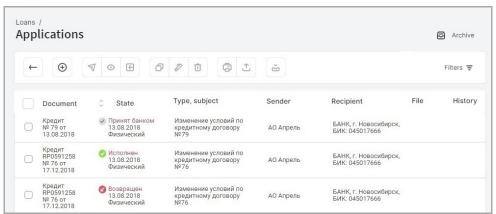
Please note that the window form and layout could vary depending on the type of selected deposit product.



Learn more about creation of documents.

12.7. Loan applications

Click the «Applications» 📘 button to view loan applications.



Here you can:

- · View documents statuses (see more)
- · Create new applications
- Perform standard operations with documents (see more)
- · View archive (see more)

To create a new loan application click the «Applications» 📘 icon on the «**Loans**» page.



Please note that the window form and layout could vary depending on the type of selected deposit product.



Learn more about creation of documents.





13. Corporate cards



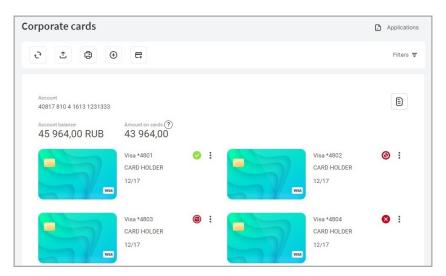
A **corporate card** is a card issued and linked to a special card account or to an operating account of your organization. A card holder is a certain employee of the organization. This employee can use the card only to pay for goods and services that are needed for organization operating.

In the «Corporate cards» section, you can view information on corporate cards, registered in the Service:

- · Account linked to card
- · Card balance
- · Available funds
- · Card information:
 - ° Masked number
 - ° Type of card
 - ° Card holder
 - ° Card validity period



Balance of corporate cards can also be viewed on the «Additional information» tab in detailed account information.



Instrument panel allows you to:

- · View statements (see more)
- · Export or print card data see more
- · Order card
- · Activate embossed or unembossed card
- · Perform actions with card:
 - Block/unblock card
 - Set up limits
 - Restore PIN
 - Reissue card
 - Close card

Click the 📮 icon next to account to view account statement.



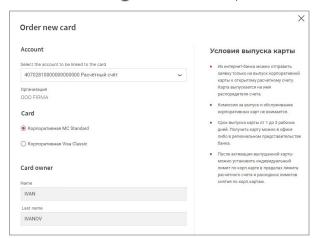


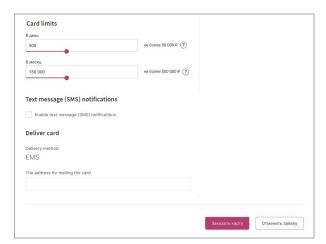
Click the card to view its statement.



13.1. Order card

Click «Order a new card» • on the instrument panel.





Field and field description

Account

Select the account to be linked to the card.

Card type

Select card type.

Card owner

Enter full name of card holder using Roman letters.

Limits

Set up limits if available.

SMS-notifications

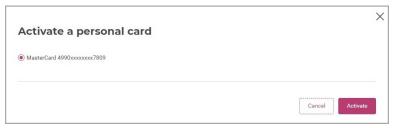
Check $\overline{m{ert}}$ to activate notifications via SMS (a fee can charged).

Deliver card

Select how the card will be delivered

13.2. Card activation

Click «Activate personal card» 🔄 on the instrument panel to activate embossed card. Select a card and click «Activate».



Click «Activate non-personal card» 🗀 on the instrument panel to activate unembossed card. Enter the last 4 digits of card, select the desired account and click «Activate».

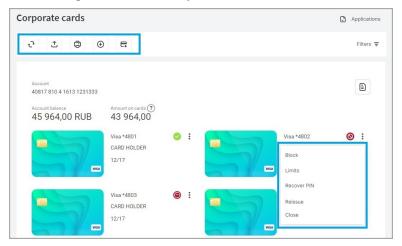






13.3. Corporate cards operations

Actions with cards can be performed using the context menu .



13.3.1. Blocking card

CLick the icon and select «Block» to block your card. Select the reason for blocking (the field is available for editing if there are more than I reason for blocking available) and click the «Block» button.



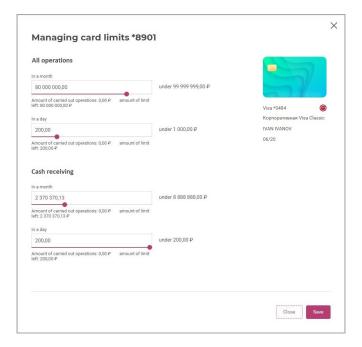
Blocked cards can be unblocked. To unblock a card click the icon and select «Unblock». Unblocking procedure is similar to blocking procedure.

13.3.2. Card limits

To set card limits click the icon and select «Limits». Edit set by the bank limits and click the «Save» button. Changes will be applied after confirmation.







13.3.3. PIN-code recovery

To recover card's PIN-code click the icon and select «Recover PIN-code». Click the «Unblock» button. After confirmation new PIN-code will be sent via text message (SMS).



13.3.4. Card reissue

To reissue card click the icon and select «Reissue». Select the reason for reissuing (the field is available for editing if there are more than I reason for reissuing available) and card delivery method and click the «Reissue» button.



13.3.5. Card closing

To close card click the icon and select «Close». Indicate the reason for closing and click the «Close» button.

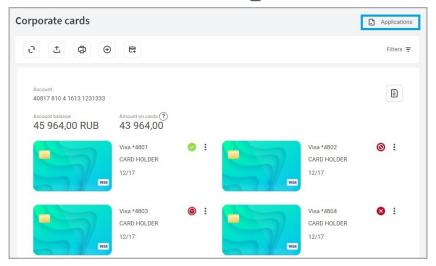






13.4. Card applications

You can view the history of sent applications by clicking «Applications» 1.



Here you can:

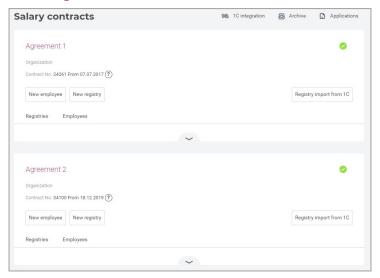
- \cdot View applications statuses (see more)
- · Print or export applications



14. Salary contracts

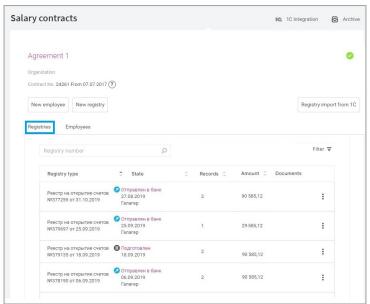
Following actions are available in the «Salary contracts» section:

- · Performing operations with registries:
 - Add registries
 - Import registries
 - Performing standard operations (see more)
- · Performing operations with employees:
 - ° Add employees, change details or delete employees
- · Creating and viewing applications for agreements
- · Viewing archive (see more)
- · Viewing information about 1C integration



14.1. Registries in salary contracts

 ${\it Click the \& Registries \verb| button to view prepared|, sent and processed registries of the organization.}$

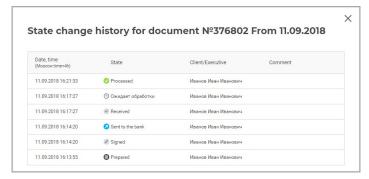


For each registry following data if indicated:

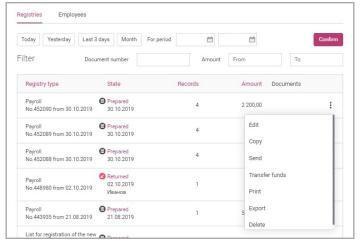
- · registry type
- · status (see more)
- · number of records in the registry



- \cdot amount of all documents in the registry (only for payroll registries)
- · documents in the registry (verification report and/or execution report)



A number of standard operations are available for each registry in the list (depending on the processing state).



You can create a registry by importing it from the 1C accounting service or creating it manually

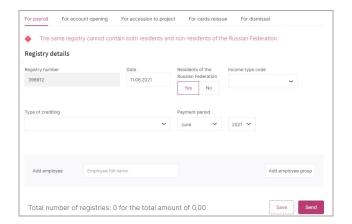
14.1.1. Create registry

To create a registry click «Add a registry».



On the opened page you can select the type of registry you want to create:

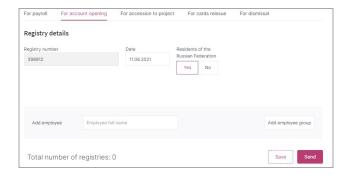
· For payroll.



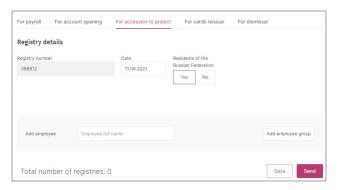
· For account opening.



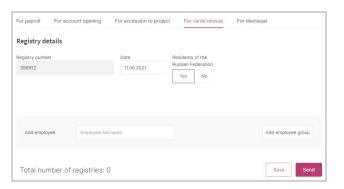




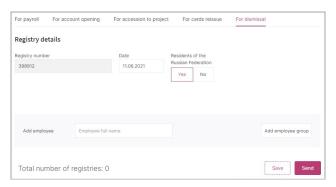
· For accession to project.



· For cards reissue.



· For dismissal.

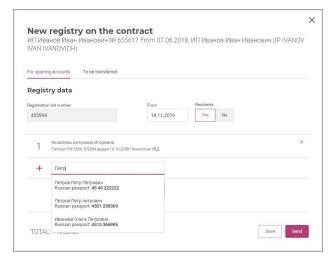


The «Registry data» block contains registration list number (unavailable for editing), date of creating the registry (current date is set by default, available for editing) and the «Residents» selector: select «Yes» to add only resident employees or select «No» to add only non-residents to the registry. Please note that residents and non-residents cannot be added to the same payroll registry. You can add one or several employees at a time:

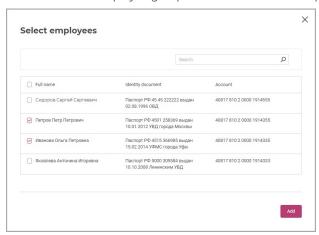
• Adding one employee. Start typing in the employee's last name in the «Add one employee» field and select employee fromm the list. An employee entry will be added to the page for registering. Click × on the employee entry in order not to add the employee to selected registry.







 $\boldsymbol{\cdot} \; \textbf{Adding all or several employees}. \; \textbf{Click the "Add employee group"} \; \textbf{button. The "Select employees"} \; \textbf{page will open.} \\$



Select employees for adding to the registry and click the «Add» button.

You can also sort the list of employees alphabetically as well as by amount on the payroll form.

If your bank provides you this option, you can also select the type of bank product which will be opened for each employee.



See more about creating documents.

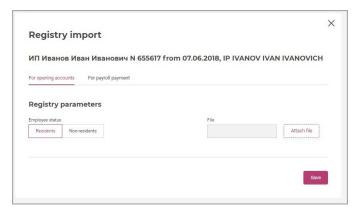
14.1.2. Import registry

In order to import registry for accounts opening or payroll registry from the 1C accounting service select «Import a registry».



On the opened page you can import both the registry for accounts opening and the payroll registry. Select the «For opening accounts» or the «For payroll payment» tab.





Click the «Save» button. The registry will be saved in the «Prepared» state and will be available for editing in the registry list. Entries without errors will be saved in the registry and entries with errors will be indicated.

14.1.3. Verification and execution reports

The bank generates and sends execution reports for new employees' registries which contains either errors or a list of created salary accounts.

To view a verification report on an imported registry click the date link in the «Documents» column.



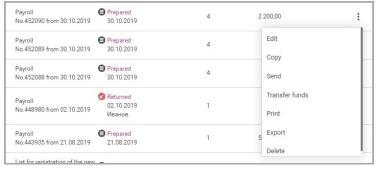
A payroll registry contains template of payment order for payroll accounting and fee.

Reports can be printed or exported into files in 1C compatible format (versions 7.7 and 8.0) or *.html.

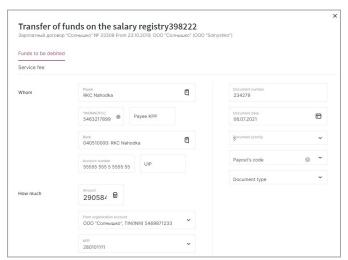
14.1.4. Create payment based on registry

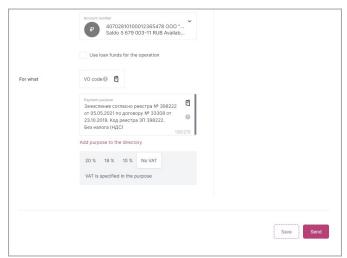
You can automatically create transfer funds or transfer service fee documents based on payroll registries in the Service.

In order to create a payment based on a registry choose a payroll registry from the list and click «Transfer funds» in the context menu .



On this form you can select a type of payment: funds to be debited or service fee.



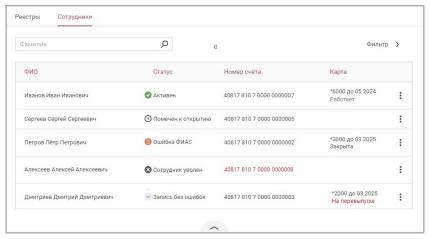




All you need is to indicate the amount of payment order and account for crediting of funds. The created payment order will be available in the «**Payments in rubles**» section.

14.2. Employees

Click the «Employees» button to view the employees of the organization. A list of employees will open. Using the context menu you can edit their data or delete them.



The list of employees contains the following information:

- · «Status» information about employees bank products and personal data.
- · Closed and reissued cards, as well as closed accounts and accounts of terminated employees are marked as red.

14.3. Add an employee

In order to add an employee select «Add an employee».



The new employee window will open. Enter the required personal data.

14.4. Salary contracts applications

Click the «Applications» button to view and send applications related to salary contracts.

Here you can:

- · View statuses of documents (see more)
- Create new applications
- · Perform standard operations with documents (see more)
- · View archive (see more)

Click the «Create» 🕣 button on the instrument panel to create new applications.



Please note that the document structure and fields depend on document type and your bank.

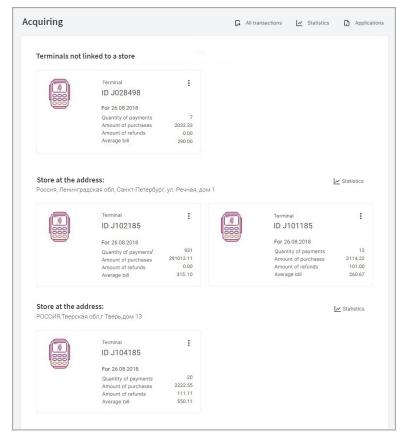


See more about creating documents.



15. Acquiring

In the «Acquiring» section you can view information on connected terminals including list of operations and statistic.



On the main page the terminals grouped by stores as well as the terminals that are not tied to the address are displayed. You can also daily statistics for each terminal here:

- · Quantity of payments
- · Amount of purchases
- · Amount of refunds
- · Average bill

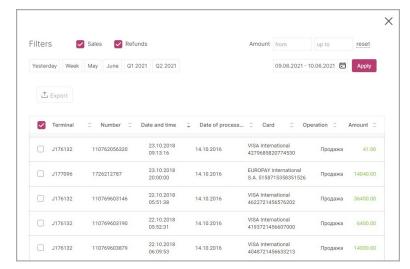
Here you can:

- · View transactions on all terminals
- · Check statistic on stores and terminals
- · View and send applications

15.1. Transactions and terminals

Click the «All transactions» 📮 button to view transactions on all stores and terminals.





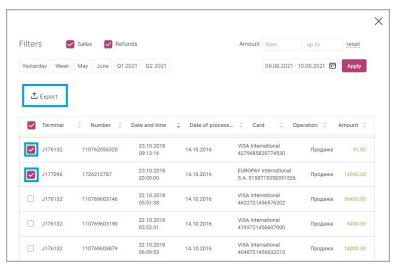
To view details on transactions on individual terminal click the icon and choose «Operations».



You can filter transactions by following parameters:

- · display sales and/or refunds
- \cdot display transactions within a set amount range (from and up to)
- \cdot display transactions during a set period

You can export selected transactions into *.pdf format. Check the transactions from the list and click the «Export» 🕹 button to export them.



15.2. Statistics

In the Service you can view statistics on terminals. There are three ways to get to viewing statistics on terminals:

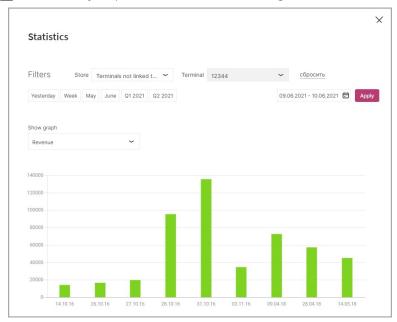
· click the icon and choose «Statistic» from the context menu to view statistics on selected terminal







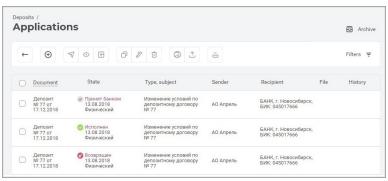
- · click the **∠** icon in the store's block to view the store's statistics
- · click the «Statistics» 🗠 button to set your parameters of statistics viewing



On this page you can select a store, terminals attached to it, a period for displaying statistics on transactions and select a parameter for displaying the graph: revenue, quantity of refunds, quantity of purchases or average bill.

15.2.1. Acquiring applications

Click the «Applications» 🚹 button to view or send applications.



Here you can:

- · View documents statuses (see more)
- \cdot Create new applications
- · Perform standard operations with documents (see more)
- · View archive (see more)

Click the «Create» • button on the instrument panel to create new application.



Please note that the window form and layout could vary depending on the type of selected deposit product.



Learn more about creation of documents.





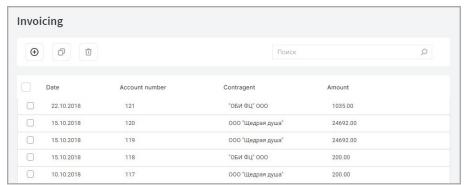
16. Invoicing



Please note that you can also create and send payment demands to the bank.

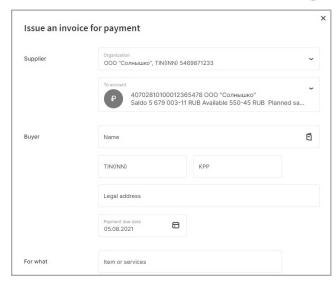
In the «Invoicing» section you can issue invoices and send them to the contractors directly.

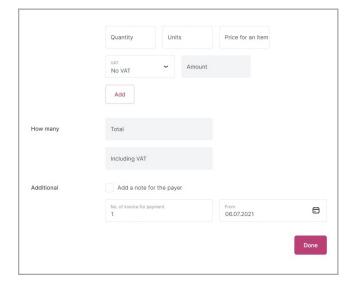
Issued invoices are not binding documents. They do not require signature or one time password, they do not have different statuses and are delivered directly to the indicated contractor in print or by e-mail. Copying and deleting are always available for all of the invoices issued via the Service from the instruments panel. The document can be printed, exported into *.pdf or sent to the buyer's e-mail.



16.1. Issuing an invoice

In order to issue an invoice for payment click the «Create» 🕀 button on the instruments panel.







See more about creating documents.

Field	Field description					
The «Information» section						
No. of invoice for payment	Filled in automatically. Manual edting allowed.					
From	Filled in automatically with current date (the DD.MM.YYYY format). Manual edting allowed.					
The «Supplier» segment						
Organization	Mandatory to fill in. Choose an organization from the drop down menu.					
To account	Mandatory to fill in. Choose an account number from the drop down menu.					
The «Buyer» segment						





Field	Field description				
Name	Mandatory to fill in. Choose a payer name from list \prod or type it in manually.				
TIN(INN)	Indicate buyer's TIN(INN).				
KPP	Indicate buyer's KPP.				
Legal address	Indicate buyer's bank.				
Payment due date	Type in manually payment deadline or choose it from calendar 🔂.				
The «For what» segmen	t				
Item or services	Mandatory to fill in. Indicate items or services for which this invoice is issued.				
Quantity	Mandatory to fill in. Indicate quantity of items or services for which this invoice is issued.				
Units	Indicate units of items or services for which this invoice is issued. should be under 20 characters.				
Price for an item	Mandatory to fill in. Indicate the unit price of items or services for which this invoice is issued.				
VAT	Mandatory to fill in. Calculated manually based on the amount of document and selected amoun VAT (20%, 18%, 10%, No VAT).				
Amount	Amount of itams of services from the same category for which this invoice is issued. Calcula manually, not available for manual editing.				
«Add»	Click this button to add an additional category of items or services.				
The «How many» segme	ent				
Total	Total amount of invoice. Calculated manually, not available for manual editing.				
Including VAT	Total amount of VAT. Calculated manually, not available for manual editing.				
Add note for the payer	Check the checkbox to add a note for the payer.				

Click the «Done» button to save the document. The document will be added to the list of invoices.





17. Payment demands

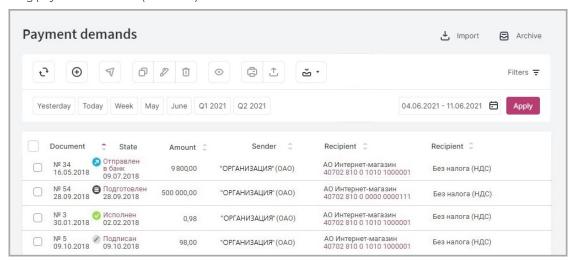


Please note that you can invoice directly to contractor in the «Invoicing» section.

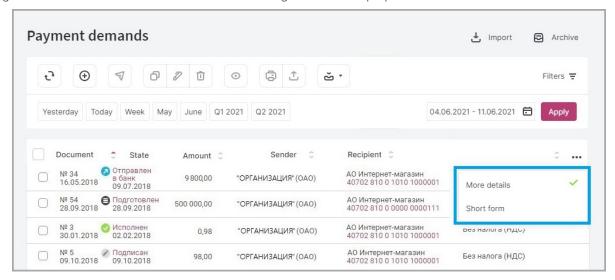
The «Payment demands» section contains a list of all payment demands created in the Service.

Following actions are available in the «Payment demands» section:

- · Viewing document statuses (see more)
- · Creating of new payment demands
- · Performing standard operations (see more)
- · Importing payment demands (see more)



You can also switch between the two modes of displaying information: «More details» and «Short form». Click the mode link in the upper right corner to enable it. The modes have the following characteristic properties:



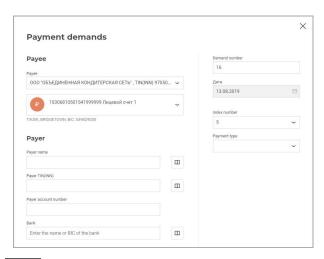
- If the «More details» mode (set by default) is selected, account number, organization and bank names are always visible in the «Payer» column; account number, organization and bank of the payee are visible in the «Payee» column.
- If the «Short form» mode is selected, the abovementioned details are not displayed and the text in the «Purpose» column is shown in short form. To show the whole text in the «Purpose» column, click the text to expand it.

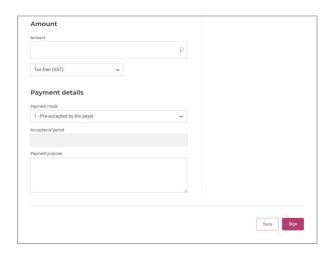
17.1. Create payment demand

In order to create a payment demand click the «Create» 🕀 button on the instruments panel.











See more about creating documents.

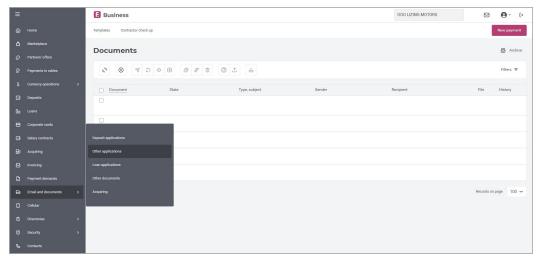
Field	Field description					
Nº	Filled in automatically. Manual editing allowed.					
Dated	Filled in automatically with current date (the DD.MM.YYYY format).					
Priority	If necessary choose payment priority from list(from 1 to 5).«5» is chosen by default.					
Payment type	Choose a type of payment from list					
The «Payee» segment						
Payee	Mandatory to fill in. Choose a payee from the drop down menu. Manual editing prohibited.					
Account number	Mandatory to fill in. Choose an account number from the drop down menu. Manual editing prohibited					
The «Payer» segment						
Payer name	Mandatory to fill in. Choose a payer name from list \prod or type it in manually.					
Payer TIN(INN)	Choose a TIN(INN) number from the list 11 or type it in manually.					
Payer account number	Mandatory to fill in. Indicate a payer account number.					
Bank	Mandatory to fill in. Indicate payer's bank. Choose a payee name from list \prod or type it in manually.					
The «Amount» segmen	t					
Ammount	Mandatory to fill in. Indicate the amount of the payment demand.					
VAT (Russian: НДС)	A value-added tax.					
The «Payment details»	segment					
Payment mode	Choose a payment mode (1 – Pre-accepted by the payer; 2 – Needs to be accepted by the payer).					
Acceptance period	Mandatory to fill in. Indicate an acceptance period if the payment type is «Needs to be accepted by the payer».					
Payment purpose	Mandatory to fill in. Specify the information about payment purpose, as well as the information ab VAT.					



18. E-mail and documents

In the **«E-mail and documents»** section, you can correspond with the bank or a contractor by e-mail and documents of different types.

Subsections may have different names depending on the bank. Each of the subsections is designed to exchange messages of the same subject and a specific format with the bank (banks).



In the subsections you can:

- · View statuses of documents (see more)
- · Create new documents
- · Performing standard operations (see more)
- · Viewing archive of documents (see more)

To create a new document click the «Create» \bigoplus button on the instrument panel.

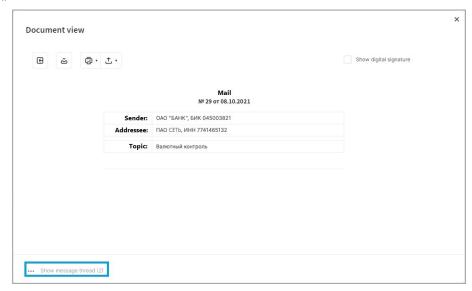


Please note that the document structure and fields depend on the application type and your bank.



See more about creating documents.

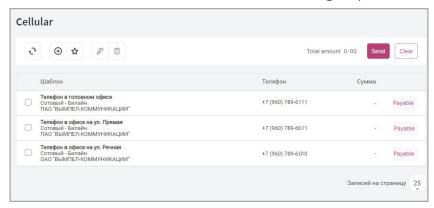
You can open a response document received from the bank to view the message thread. To do so click the «View message thread» located at the bottom of the document. To create an answer to the document, click the ficon on the view form or on the instrument panel.





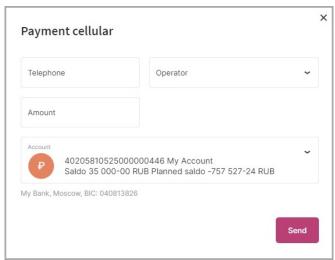
19. Cellular

The payment for mobile services can be made in the «Cellular» section as well as using templates.



To make a payment without a template:

- 1. Click the «New payment» 🕣 button on the instruments panel.
- 2. The «Payment cellular» form will open. Type in the details of the payment in the «Payment cellar» form:



- ° Indicate the phone number.
- $^{\circ}\,$ The phone services provider will be selected automatically (manual editing allowed).
- $^{\circ}\,$ Indicate the amount of payment.
- ° Indicate an account to write-off funds.
- 3. Click the «Send» button.

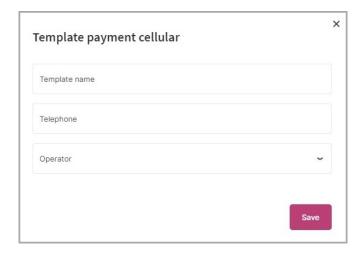


See more about creating documents.

To create a template:

- 1. Click the «Add template» \bigtriangleup button on the instruments panel.
- 2. The «Template payment cellular» form will open. Type in the template name, phone number and the phone services provider in the form.





3. Click the «Save» button.

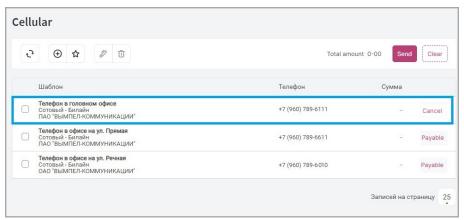
The template will be in the «Cellular» page where it can be paid, edited ${\mathscr D}$ or deleted ${\mathscr R}$.

To make a payment using a template:

- 1. Click «Payable» in the line with the template.
- 2. A prefilled «Payment cellular» form will open. The phone number and the phone services provider are already specified. These fields are not available for editing. You only need to specify the amount of payment in rubles.
- 3. Click the «Send» button to make the payment. Signature is not required.



The amount of payment will be indicated on the «Cellular» page in the line of selected template and the «Payable» link will change to the «Cancel» link. Click «Cancel» to cancel the payment. Once the payment is completed, it cannot be canceled.





20. Directories

Directories allow you to use preset values for some fields thus saving you time when creating documents.

You can use already existing values or add your own. To do so select the corresponding subsection of the «Directories» section:

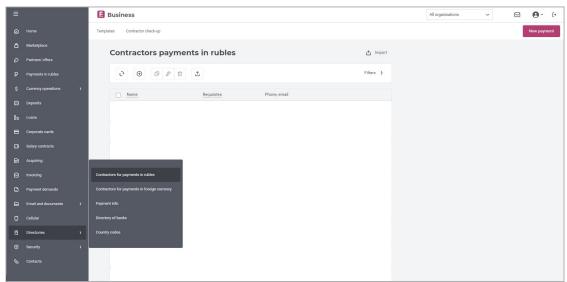
- · «Contractors for payments in rubles» directory of contractors you send or receive transactions from (in rubles).
- «Contractors for payments in foreign currency» directory of contractors you send or receive transactions from (in foreign currency).
- · «Payment info» directory of payment purposes. The list if created automatically when creating payment documents. Entries can also be added or deleted manually.
- · «Directory of banks» directory of bank names, including their BIC, correspondent accounts, as well as address. Not available for editing.
- · «Country codes» list of international names of countries and their codes. Not available for editing.



Read more about document import

20.1. Contractors for payments in rubles

Directory contains list of all contractors for payments in rubles.

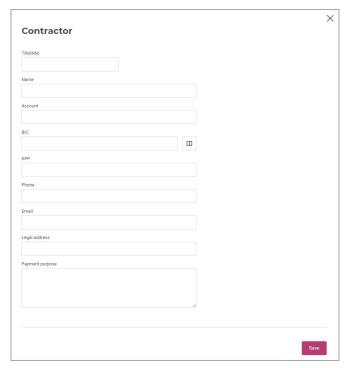


To add a new contactor:

- 1. Click the «Create» 🕀 button on the instrument panel.
- 2. Add requested details in the opened window.







You can also perform contractor check-up here.

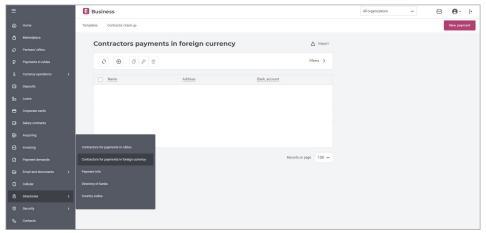
3. Click «Save».

The added contractor will be available when creating payment documents in rubles by clicking the \infty button in the «Payee» field.

Added values can be edited or deleted by clicking the corresponding buttons on the instruments panel.

20.2. Contractors for payments in foreign currency

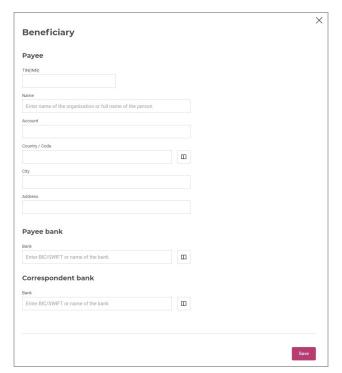
 $\hbox{Directory contains list of all contractors for payments in foreign currency.}$



The process of adding a new contractor is similar to process for contractors for payments in rubles. Example:





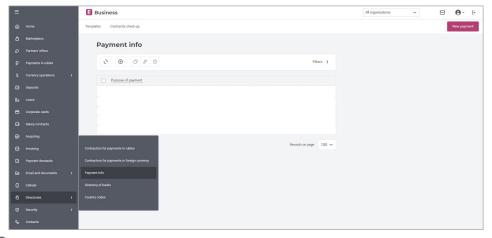


The added contractor will be available when creating payment documents in foreign currency by clicking the \blacksquare button in the «Payee» field.

Added values can be edited or deleted by clicking the corresponding buttons on the instruments panel.

20.3. Payment info

Here you can find the list of all entered payments purposes, which are saved automatically, as well as add new payment purposes.



Click the «Create» + button on the instrument panel to add new entry.

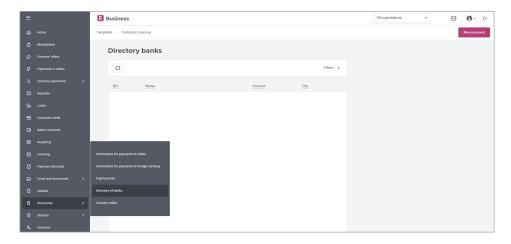


Added values can be edited or deleted by clicking the corresponding buttons on the instruments panel.

20.4. Directory of banks

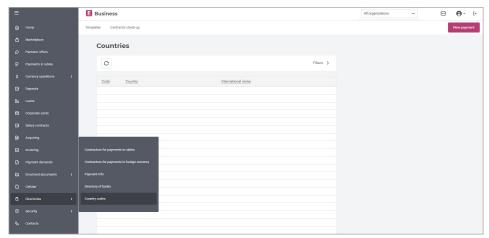
Here you can find the list of all bank names, including their BIC, correspondent accounts, as well as address. Not available for editing.





20.5. Country codes

Here you can find the list of international names of countries and their codes. Not available for editing.



20.6. Export of directories

The «Contractors for payments in rubles» section allows to export entries in *.csv for 1C program.

Click the «Exprot» 1 button on the instrument panel to begin exporting.





21. Security

In the **«Security»** section, one can find information and tools that help to improve security while working in the Internet banking service. The section consists of the following subsections:

- · «Recommendations» subsection contains security recommendations on using the Service;
- «Sessions log» subsection accumulates the Service log with records about log in date and time, IP address and certificate details:
- · «Renew certificate» subsection contains certificate renewal instructions;
- · «Change password» change the password you use to log into the service.

21.1. Certificate

A **certificate** is a unique electronic credential, which helps to determine the identity of its owner via signature. A certificate is used for user authorization, as well as for signing and sending documents. The certificate can be kept on a CD, a Smart key dongle or on other information medium, which is later used for every log in the Service.

Smart key dongles are used instead of disks, memory cards and other data medium to provide enhanced protection of secret keys against theft by intruders or malicious software (Trojans).

Using smart key dongle is the most effective way to provide information protection, because certificate is generated and stored directly on a non-rewritable Smart key dongle. A certificate cannot be copied from a Smart key dongle or extracted and send as a file.

Smart key dongles are protected from unauthorized and illicit use through a client-set PIN-code input for every operation in the Service. After the PIN-code was typed in incorrectly several times, the account in the Service will be suspended until the bank releases the lock. The brute force-proof unlock code is set by the client.

There currently are three types of smart key dongles used in the Service:

· Smart key («РутокенЭЦП») supporting international cryptography standards and ГОСТ.



 \cdot Smart key ESMART Token supporting international cryptography standards and Γ OCT.



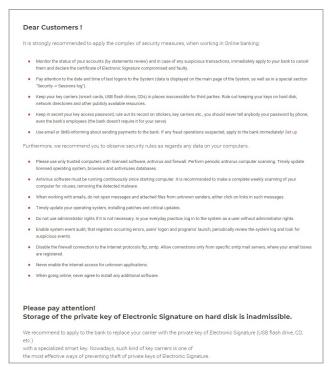
 \cdot Smart key Cosmo supporting international cryptography standards and Γ OCT.



21.2. Recommendations

The «**Recommendations**» sections contains recommendations on safe use of the Internet banking service. Please read these simple rules and recommendations and follow them to protect your information and funds.





Recommendations on safe use of the Internet banking service can also be viewed on the login page.



21.3. Renew certificate



The section is unavailable when using login and password to log into the Internet banking service.



Please note that depending on partner bank and certificate's technical characteristics this feature may not be available or differ in appearance.



Please note that the renewal procedure may be charged with a fee set by the bank.

The certificate is valid during one year from the date of certificate issuing. One can renew a certificate only while it is valid, otherwise the renewal procedure is not available and one must refer to the bank in order to get a new one. After every logging in you will be notified about a pending renewal procedure starting from 30 days before the validity period ends.



If you have accounts in different banks, you can apply for certificate renewal in a bank of your choice.

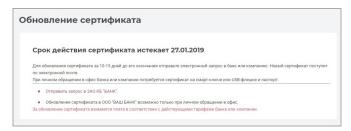


You can renew your certificate from the Internet banking service, if your bank provides this feature, or refer to a local bank branch or a certificate issuing company.

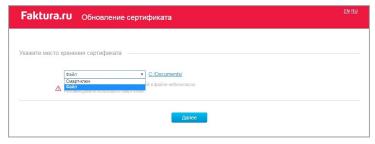
You can renew your certificate from the «**Security → Renew certificate**» section. Please perform the following steps to renew the certificate:

1. To renew a certificate click the «Send a request to BANK_NAME bank» link.





- 2. You will be redirected to the «Certificate renewal» page. Then specify a certificate storage device (for Smart key dongles) or folder (for a certificate file on a hard drive or other mediums).
- 3. Click the «Next» button.



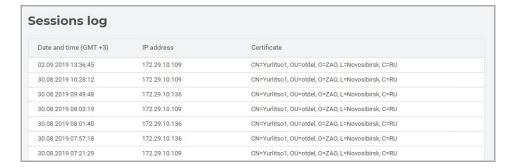
- 4. Then type in the password (PIN-code) for the certificate file or the Smart key dongle depending on the selected certificate type and click the Enter key on the keyboard.
- 5. The next page requires an input of contact information. Please make sure that the input E-mail is correct because you will be sent a download link for a new certificate to this address.
- 6. Click the «Renew» button.
- 7. After the request is successfully processed, you will be sent a link to a new certificate to your E-mail address.
- 8. Make sure that your Smart key dongle is plugged in your computer. Click the link and then kindly double-check the information in the window.
- 9. To renew the certificate, you should sign the «Transfer and acceptance certificate». Make sure that the information in the form is correct.
- 10. Click the «Sign» button.
- 11. Click the «Save certificate» button. When the certificate is successfully renewed and downloaded you will be shown a corresponding message.

21.4. Session log

The «**Section log**» section contains records about log in date and time, IP address and details about certificate used to log into the Internet baking service on your behalf.



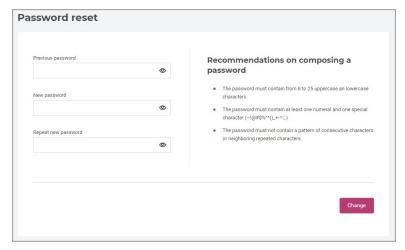
If you see suspicious IP addresses on the list, contact the bank immediately.



21.5. Change password

You can change the password you use to log into the service if you logged in using login and password.





To change password, enter your current password and then the new password twice.

21.6. Limits

The system of limits is used to protect your funds and prevent fraudulent activities in the Internet banking Service. The system of limits provides multi-level control over cash transactions.

Limits are maximum allowed amounts in Russian Rubbles. If the currency of payment is different from Russian Rubles, the set limit is converted according to the exchange rate of the Central Bank of the Russian Federation. Limits are applied if you have logged into the Internet banking Service:

Limits are also applied to all payments made using accounts of organization, regardless of which employee made them, and are carried out on the same transaction day (Moscow local time, GMT +3). All payments and transfers with a future date are registered on the date of payment.

All payments are divided into 3 categories:

- Risk-free payments: on your accounts, budgetary, in the bank's favor, confirmed via SafeTouch. Such payments do not undergo additional security check and are automatically sent to bank.
- · Prohibited payments: made from banned IP-addresses or to prohibited accounts.
- · Risk payments: all other types of payments.

Please note that the limit amounts for risk payments depend on payment execution channel, confirmation (sign) method and payee. Limit amounts are determined based on the following logic:

Payment/transfer execution channel		Confirmation method		Payee		Limit amount
Web site	+	Text message (SMS)	+	legal entity	=	average limit amount
Web site	+	Certificate file	+	legal entity	=	average limit amount
Web site	+	Smart key dongle	+	legal entity	=	largest limit amount
Web site	+	Text message (SMS)	+	person	=	smallest limit amount
Web site	+	Certificate file	+	person	=	small limit amount
Web site	+	Smart key dongle	+	person	=	average limit amount
Mobile application	+	Text message (SMS)	+	legal entity	=	small limit amount
Mobile application	+	Text message (SMS)	+	person	=	smallest limit amount



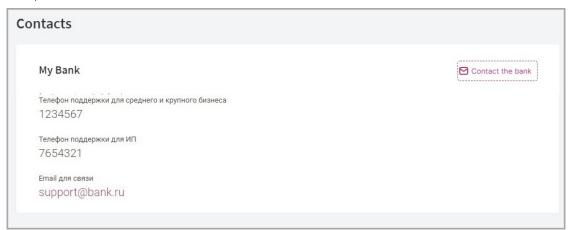
If your payment exceeds the maximum limit, please try different confirmation method. Please contact your bank to learn and change the maximum limit.



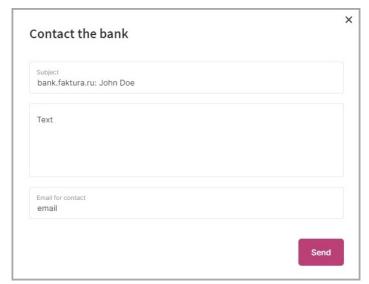


22. Bank contacts

Here you can find phone numbers and e-mails which can be used to contact the bank.



This section also allows to send direct message to the bank. To send a message click «Contact the bank» button $\[\]$ and enter the message.



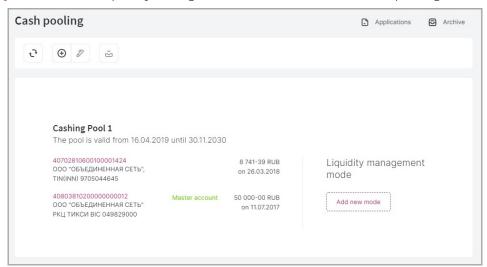


23. Cash pooling

The «**Cash pooling**» section provides efficient management of banking accounts, allowing to pool the banking accounts owned by holdings and company groups. This feature is designed to provide automated control over accounts' balances and financial management over branches, subdivisions and subsidiaries.

The list of available pools of banking accounts is located on the main page of the section. The following information is displayed for each pool: accounts in the pool with banking details, as well as account owning organizations.

A new mode liquidity can be added to a pool by clicking the «Add mode» button in the corresponding block .

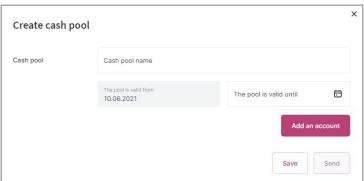


On the instruments panel you can find the following available operations:

- · Create pool
- · Add new liquidity mode
- · View applications for pools
- · View documents archive (see more)

23.1. Creating cash pool

To create a cash pool click the «Create» \oplus button on the instruments panel. Then specify the following:



- Pool name.
- · Pool end date.



A pool opening date coincides with the pool creation date and cannot be edited. A pool expiration date can be edited at any time; if no expiry date is specified, pool duration time is considered to be unlimited.

· Click «Add accounts» button. Select the accounts that will be added to the pool by checking the corresponding checkboxes on the left and then clicking the «Add» button.



Please note that the list of accounts is formed based on account management rights. The list does not include accounts that are already a part of existing pools.





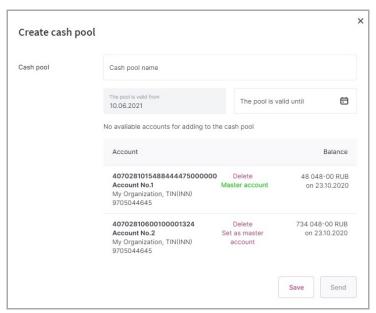




See more about creating documents.

Each pool has a master account. Funds from other pool accounts in the pool are transferred and concentrated on a master account. After the master account is selected and the pool application form is processed by the bank, the master account can only be changed by personally contacting the bank. Please note that assigning another master account in a pool can only be performed if a new master account belongs to the same account holder within one branch of an organization.

To select a master account click the «Set as master account» link next to an account. To delete an added account click the «Delete» link next to an account.

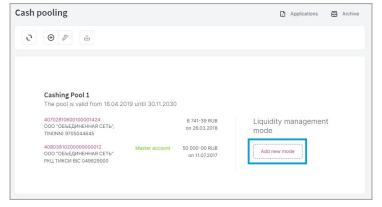


You can find the document in the «Applications» section.

23.2. Liquidity management mode

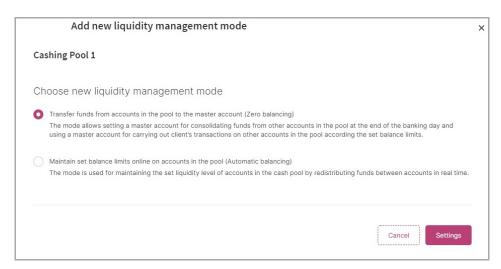
The accounts balances in a pool are controlled via modes of liquidity management.

To add a new liquidity management mode to the pool, click the «Add new mode» button next to the pool.



The «Add new liquidity management mode» page will open.





There are two available liquidity management modes in the Internet banking service: consolidating funds on a selected master account (Zero balancing) and maintaining accounts balances online (Automatic balancing).

• *Zero balancing is a liquidity management mode that allows consolidating funds from accounts in a pool on a single master account at the end of a transaction day. Funds on a master account can be used for current transactions made from accounts in a pool within the predetermined limits.

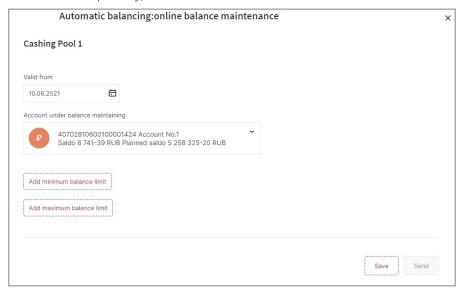
To activate this mode, choose it from the list and click the «Settings» button. The «Zero Balancing» window will open. You can see all accounts in the pool, including the master account. It is also possible to set a future date as an opening date.

You can find the document in the «Applications» section.

• Automatic balancing is a mode that maintains the set liquidity level on accounts in a cash pool. Under this mode the reallocation of balances on accounts is executed online based on set values.

To activate the mode, select it from the list and click the «Settings» button. The «Automatic balancing: online balance maintenance» window will open. Set a liquidity mode opening date (the «valid from» field). The date can be filled in manually or selected from a built-in calendar. To open a calendar, click the 🗂 icon in the field.

Next, select an account for managing and set a minimum and/or maximum balance. Please note that these values can be set only after you have set a managed account. You can set a minimum or a maximum limit or both at once. If you need to set both limits, set and save them separately, one after another.

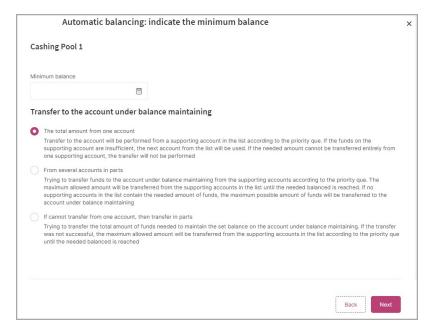


To set a minimum/maximum value of balance, click the «Add minimum balance limit»/«Add maximum balance limit».

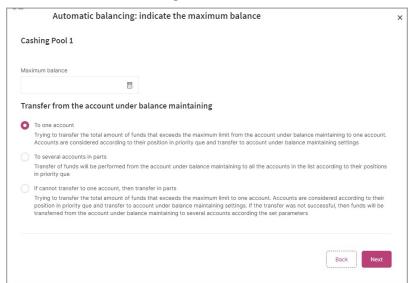
Indicate a minimum/maximum balance in the window. To set a minimum balance select one the following borrowing modes:

- ° «The total amount from one account»
- ° «From several accounts in parts» mode
- «If cannot transfer from one account, then transfer in parts» mode
 Similarly, to set the maximum balance, choose one of the borrowing modes.



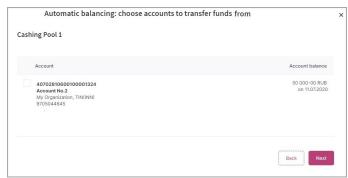


Choosing minimum balance



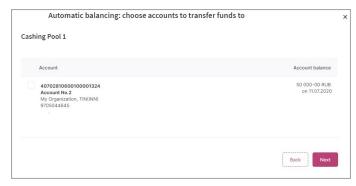
Choosing maximum balance

Click the «Next» button, choose an account or accounts for borrowing/transfer of funds in the «Auto balancing: choose accounts to transfer funds from» window and click «Next».





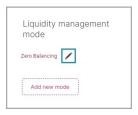




In case several accounts are selected, you need to set priorities of borrowing/transfer of funds by setting the arranging accounts in list using 4 and 7 icons. The top account on the list has the highest priority. If there are not enough funds on the most top account, the next one will be used too. Click «Ready» when the priority is set.

You can find the document in the «Applications» section.

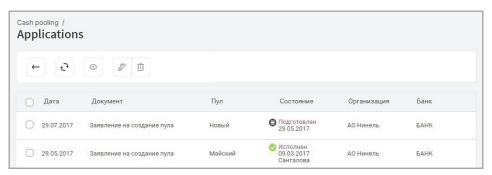
Mode settings can be edited by clicking the 20 icon.



Editing liquidity management mode implicates creating and sending application for changing settings of the liquidity mode (see the «Applications» chapter for more information). Please note that you cannot create and send another an application if one is already being processed by the bank.

23.3. Applications

You can view applications related to pools by selecting the «Applications» [] in the upper right corner of the «Cash pooling» section.



Here you can:

- · View statuses of documents (see more)
- · Perform standard operations with documents (see more)



24. Service settings

You can configure the following settings of the Internet banking service:

- · Settings for visually impaired
- User settings

24.1. Settings for visually impaired

Click the 9 - icon on the quick actions panel and select «Version for visually impaired».

A setting panel will open where you can confifure:

- Font size
- · Font type
- · Color scheme for the web-site



Configured settings will automatically be applied upon future log ins.

Click «Default settings» to revert configured settings.

24.2. User settings

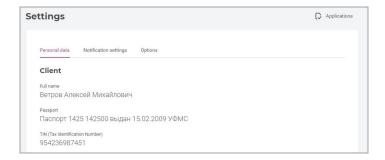
Click the 🖲 · icon on the top panel and select «Settings» to view the list of available settings or click on username.

The «Settings» page will open. On this page user settings are available in the following categories on the corresponding tabs:



Some settings can only be available upon log in using certificate.

- · Personal data
- · Notification settings
- Options



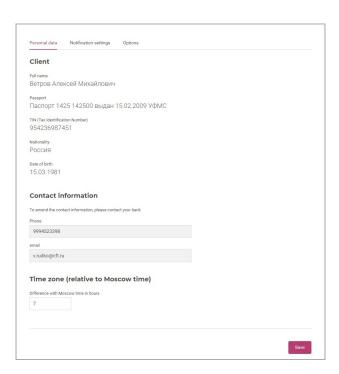
Click on the tab to go to it.

24.2.1. Personal data

In the «Personal data» folder you can view and edit your personal details:

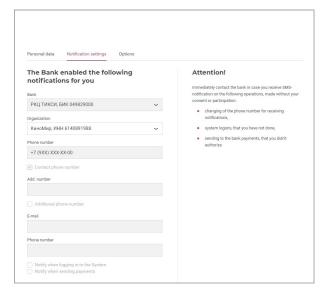


- · The «Client» segment contains the following fields:
 - ° Full name
 - ° Identification document and its details
 - ° TIN (INN) (Tax Identification Number)
 - Nationality
 - ° Date of birth
- The «Access key» segment contains information about the access key you are using
- · The «Contact information» segment contains:
 - ° The «Phone» field with your cell phone number
 - The «E-mail» field with the E-mail indicated in the contract with the bank
- The «Time zone» segment contain the «Difference with Moscow time in hours» field which is always available for editing. This field determines the time you receive notification «Daily notification about the account balance at a specified time of day» and the date of creation and receipt of statement requests.



24.2.2. Notification settings

The «Notification settings» folder allows viewing and editing templates of available SMS and E-mail notifications.





To view the information on notifications enabled in the bank where you have accounts, select the bank in the «Bank» field.

Next, selenct an organization you are a member of and that has accounts in the selected bank.

Depending on the selected organization and bank, there you can also see a phone number and additional phone number, as well as an E-mail and phone number for notifications. For safety reasons these fields are not available for manual editing. The notifications via SMS and E-mail settings in the «Notifications» segment are available for manual editing if the bank provides this feature.

24.2.3. Options

The «Options» folder allows configuring various options when working with documents in the Service:

Documents

- · «Automatically archive processed documents» check the checkbox to automatically archive processed documents.
- · «Save the sorting of documents in table» check the checkbox to save the sorting order of documents in table.

Warnings

· «Warn on exceeding the account balance, when sending payments» - check the checkbox to allow the Service to check

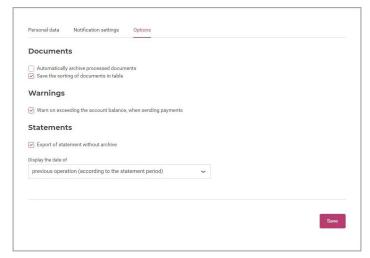




the transfer amount and the account balance when sending payments orders: of the account balance is lower than the transfer amount, you will see a warning message.

Statements

- · «Export of statement without archive» check the checkbox to export the statements in non-compressed format.
- · «Display the date of» select «last operation» or «previous operation (according to the statement period)».





25. Appendix

Here you can find reference information and structure of some of imported and exported documents:

- Priority
- · Terms for de-registering contract or loan agreement
- · Structure of 1C payment document
- Registry of contractors
- · Description of MT100 file

25.1. Priority

Supplementary information on filling in the "Document priority" field:

Clause 2 of Article 855 of the Civil Code of the Russian Federation: In case of insufficient funds on the account to satisfy all the requirements presented to it, the debiting of funds is carried out in the following order:

- 1. First of all, according to executive documents providing for the transfer or issuance of funds from the account to satisfy claims for compensation for harm caused to life and health, as well as claims for the collection of alimony;
- 2 Secondly, according to executive documents providing for the transfer or issuance of funds for settlements on the payment of severance pay and remuneration with persons working or working under an employment contract (contract), on the payment of remuneration to the authors of the results of intellectual activity;
- 3. In the third place, according to payment documents providing for the transfer or issuance of funds for settlements on remuneration with persons working under an employment contract (contract), orders of tax authorities to write off and transfer debts on the payment of taxes and fees to the budgets of the budget system of the Russian Federation, as well as orders of the authorities monitoring the payment of insurance premiums to write off and transfer the amounts of insurance premiums to the budgets of state extra-budgetary funds;
- 4. Fourth, according to the executive documents providing for the satisfaction of other monetary requirements;
- 5. In the fifth place for other payment documents in the order of calendar order.

Debiting of funds from the account for requirements related to one queue is carried out in the order of calendar order of receipt of documents.

25.2. Terms for de-registering contract or loan agreement

No. p.p.	Basis for de-registration of the contract
6.1.1.	When transferring a contract (loan agreement) for service from the bank to another authorized bank (including transferring from one branch to another branch of the bank, from the head office of the bank to a branch of the bank), as well as when a resident closes all settlement accounts with the bank.
6.1.2.	When the parties perform all obligations under the contract (loan agreement), including the fulfillment of obligations by a third party.
6.1.3.	When a resident assigns a claim under a contract (loan agreement) to another resident or when transferring a debt by a resident under a contract (loan agreement) to another resident (head office of the bank), as well as when the resident closes all settlement accounts with the UK bank.
6.1.4.	When a resident assigns a claim under a contract (loan agreement) to a non-resident or when transferring a debt by a resident under a contract (loan agreement) to a non-resident.
6.1.5.	When fulfilling (terminating) obligations under a contract (loan agreement) on other grounds not specified in subclause 6.1.2 of this Clause provided for by the legislation of the Russian Federation.
6.1.6.	Upon termination of the grounds for registration of the contract (loan agreement) in accordance with this Instruction, including due to the introduction of relevant amendments and/or additions to the contract (loan agreement), as well as if the contract (loan agreement) was mistakenly taken into account if there are no grounds for its registration in the contract (loan agreement).





25.3. Structure of 1C payment document



Please note that due to the amendments in the Federal Law of 02.10.2007 N 229-FZ (as amended from the 02.12.2019) "On Enforcement Proceedings," when exporting statements and transactions from statements to 1C formats (including "Elbe Contour" and "My Case"), the field "Payment Code" is also filled in. If you do not specify a revenue type code, the field will not be added to the file. Also, when you enter the "Statement" section (for a specific account), you will be shown a corresponding message.

	Обязательн	10			
Реквизит документа, служебный реквизит файла	из 1С в Кл.	из Кл.в 1С	Идентификатор реквизита	Вид, макс. длина	Примечание
Заголовок файла					
Внутренний признак файла обмена			1CClientBankExchange		
Общие сведения					
Номер версии формата обмена	да	да	ВерсияФормата	строка	1.02
Кодировка файла	да	да	Кодировка	строка	Возможные значения: DOS Windows
Программа- отправитель	да	нет	Отправитель	строка	
Программа-получатель	нет	да	Получатель	строка	
Дата формирования файла	нет	нет	ДатаСоздания	дд.мм.гггг	
Время формирования файла	нет	нет	ВремяСоздания	чч:мм:сс	
Сведения об условиях отбора передаваемых данных					
Дата начала интервала	да	да	ДатаНачала	дд.мм.гггг	В этом интервале передаются
Дата конца интервала	да	да	ДатаКонца	дд.мм.гггг	все существующие документы
Расчетный счёт организации (строк может быть несколько)	да	да	РасчСчет	20, 25	Указанный счёт синхронизируется в указанном интервале
Вид документа (строк может быть несколько)	нет	-	Документ	строка	Возможные значения: Платёжное поручение Заявление на аккредитив Платёжное требование-поручение Платёжное требование Инкассовое поручение - прочее
Секция передачи остатков по расчётному счету			СекцияРасчСчет		
Признак начала секции					



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Дата начала интервала	-	да	ДатаНачала	дд.мм.гггг	В этом интервале передаются
Дата конца интервала	-	нет	ДатаКонца	дд.мм.гггг	все существующие документы
Расчётный счёт организации	-	да	РасчСчет	20, 25	
Начальный остаток	-	да	НачальныйОстаток	руб[.коп]	Эти значения используются
Обороты входящих платежей	-	нет	ВсегоПоступило	руб[.коп]	для сверки с учётными данными
Обороты исходящих платежей	-	нет	ВсегоСписано	руб[.коп]	и для контроля полученных
Конечный остаток	-	нет	КонечныйОстаток	руб[.коп]	документов выписки
Признак окончания секции			КонецРасчСчет		
Секция платёжного документа					
Шапка платёжного документа					
Признак начала секции содержит вид документа			СекцияДокумент=<Вид документа>		Возможные значения: Платёжное поручение Заявление на аккредитив Платёжное требование-поручение Платёжное требование Инкассовое поручение - прочее
Номер документа	да	да	Номер	Строка 5	
Дата документа	да	да	Дата	дд.мм.гггг	
Сумма платежа	да	да	Сумма	руб[.коп]	
Квитанция по платёжному документу					
Дата формирования квитанции	-	нет	КвитанцияДата	дд.мм.гггг	Квитанция передаётся
Время формирования квитанции	-	нет	КвитанцияВремя	чч:мм:сс	только из Клиента в 1С
Содержание квитанции	-	нет	КвитанцияСодержание	строка	
Реквизиты плательщика					
Расчётный счёт плательщика	да	да	ПлательщикСчет	20, 25	Расчётный счёт плательщика в его банке, независимо от того, прямые расчёты у этого банка или нет



Дата списания средств с p/c	-	да	ДатаСписано	дд.мм.гггг	Указывается, если известно, что документ по по расчётному счету плательщика
Плательщик	да	нет	Плательщик	Строка 160	ИНН и наименование плательщика (и его банка при непрямых расчётах)
ИНН плательщика	да	да	ПлательщикИНН	10, 12	Указывается ИНН плательщика
					В случае непрямых расчётов:
Наименование плательщика, стр. 1	да	нет	Плательщик1	Строка 160	Наименование плательщика
Наименование плательщика, стр. 2	нет	нет	Плательщик2	Строка 20, 25	Расчётный счёт плательщика
Наименование плательщика, стр. 3	нет	нет	Плательщик3	Строка 160	Банк плательщика
Наименование плательщика, стр. 4	нет	нет	Плательщик4	Строка 50	Город банка плательщика
Расчётный счёт плательщика	да	нет	ПлательщикРасчСчет	20	Корсчёт банка плательщика
Банк плательщика	да	нет	ПлательщикБанк1	Строка 160	РЦ банка плательщика
Город банка плательщика	да	нет	ПлательщикБанк2	Строка 50	Город РЦ банка плательщика
БИК банка плательщика	да	нет	ПлательщикБИК	9	БИК РЦ банка плательщика
Корсчёт банка плательщика	да	нет	ПлательщикКорсчет	20, 25	Корсчёт РЦ банка плательщика
Реквизиты банка получателя (поставщика)					
Расчётный счёт получателя	да	да	ПолучательСчет	20, 25	Расчётный счёт получателя в его банке, независимо от того, прямые расчёты у этого банка или нет
Дата поступления средств на p/c	-	да	ДатаПоступило	дд.мм.гггг	Указывается, если известно, что документ по расчётному счету получателя
Получатель	да	нет	Получатель	Строка 160	Получатель одной строкой
ИНН получателя	да	да	ПолучательИНН	10, 12	Указывается ИНН получателя
					В случае непрямых расчётов:



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Наименование получателя	да	нет	Получатель	Строка 160	Наименование получателя
Наименование получателя, стр. 2	нет	нет	Получатель2	Строка 20, 25	Расчётный счёт получателя
Наименование получателя, стр. 3	нет	нет	Получатель3	Строка 160	Банк получателя
Наименование получателя, стр. 4	нет	нет	Получатель4	Строка 50	Город банка получателя
Расчётный счёт получателя	да	нет	ПолучательРасчСчет	20, 25	Корсчёт банка получателя
Банк получателя	да	нет	ПолучательБанк	Строка 160	РЦ банка получателя
Город банка получателя	да	нет	ПолучательБанк2	Строка 50	Город РЦ банка получателя
БИК банка получателя	да	нет	ПолучательБИК	9	БИК РЦ банка получателя
Корсчёт банка получателя	да	нет	ПолучательКорсчет	20, 25	Корсчёт РЦ банка получателя
Реквизиты платежа					
Вид платежа	да	нет	ВидПлатежа	Строка 10	Возможные значения: Почтой Телеграфом Электронно
Вид оплаты (вид операции)	да	нет	ВидОплаты	2	·
Дополнительные реквизиты для платежей в бюджетную систему РФ					
Статус составителя расчетного документа	да	да	СтатусСоставителя	2	Возможные значения: 01, 02, 03, 04, 05, 06, 07, 08
КПП плательщика	да	да	ПлательщикКПП	9	Указывается КПП плательщика или О (ноль)
КПП получателя	да	да	ПолучательКПП	9	Указывается КПП получателя или О (ноль)
Показатель кода бюджетной классификации	да	да	ПоказательКБК	20	Показатель кода в соответствии с классификацией доходов бюджетов РФ
ОКАТО	да	да	ОКАТО	11	Значение кода в соответствии с ОКАТО или 0 (ноль)
Показатель основания налогового платежа	да	да	ПоказательОснования	2	Возможные значения: ТП, ЗД, ТР, РС,ОТ, РТ, ВУ,



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Показатель налогового	да	да	ПоказательПериода	10	Показатель налогового
периода Показатель номера документа	да	да	ПоказательНомера	Строка 16	периода или 0 (ноль) Показатель номера налогового документа
Показатель даты документа	да	да	ПоказательДаты	дд.мм.гггг	или 0 (ноль) Показатель даты налогового документа или 0 (ноль)
Показатель типа платежа	да	да	ПоказательТипа	2	Показатель типа налогового платежа или 0 (ноль)
					В заявлении на аккредитив:
Срок платежа (аккредитива)	да	нет	СрокПлатежа	дд.мм.гггг	Срок действия аккредитива
Очередность платежа	да	нет	Очередность	2	Не используется
Назначение платежа	нет	нет	НазначениеПлатежа	Строка 640	Назначение платежа одной строкой
Назначение платежа, стр. 1	нет	нет	НазначениеПлатежа	Строка 100	Назначение платежа, разбитое на строки самим
Назначение платежа, стр. 2	нет	нет	НазначениеПлатежа2	Строка 90	пользователем, если
Назначение платежа, стр. 3	нет	нет	НазначениеПлатежа3	Строка 90	программа- отправитель допускает ввод многострочного
Назначение платежа, стр. 4	нет	нет	НазначениеПлатежа4	Строка 90	текста
Назначение платежа, стр. 5	нет	нет	НазначениеПлатежа5	Строка 90	
Назначение платежа, стр. 6	нет	нет	НазначениеПлатежа6	Строка 90	
Назначение платежа, стр. 7	нет	нет	НазначениеПлатежа7	Строка 90	
Дополнительные реквизиты для отдельных видов документов					
Срок акцепта, количество дней	нет	нет	СрокАкцепта	число	
Вид аккредитива	нет	нет	ВидАккредитива	строка	
Условие оплаты, стр. 1	нет	нет	УсловиеОплаты	строка	
Условие оплаты, стр. 2	нет	нет	УсловиеОплаты2	строка	
Условие оплаты, стр. 3	нет	нет	УсловиеОплаты3	строка	
Платеж по представлению	нет	нет	ПлатежПоПредст	строка	





Дополнительные условия	нет	нет	ДополнУсловия	строка	
№ счета поставщика	нет	нет	НомерСчетаПоставщик а	строка	
Дата отсылки документов	нет	нет	ДатаОтсылкиДок	дд.мм.гггг	
Признак окончания секции			КонецДокумента		
Признак конца файла			КонецФайла		

25.4. Registry of contractors

Registry format

The registry is line-oriented, the separator is ";", encoding cp1251.

Registry Entry Format:

[< Counterparty TIN >]; < Counterparty Name >; [< Counterparty CPR >]; [< Counterparty OKATO >]; < Bank BIC >; < Counterparty Account Number in the Specified Bank >; [< Payment Purpose >]



Optional fields are enclosed in square brackets []. If you do not specify an optional field, the semicolon must be present.

Processing principle:

The search for the counterparty in the list of counterparties of the user will be carried out by the link < BIC bank > + < Number of the counterparty account in the specified bank >. If the counterparty with the specified bank account number with the specified BIC is found, the information about it is updated from the register. If not found, a new counterparty is added to the user's counterparty list with the data specified in the registry. If one of the required fields is not specified, or there is an incorrect number of fields, or there are some other errors, then this line is included in the error register.

Registry example:

0541569854;3AO Свит;;;045025728;47422810200050000000;Оплата услуг 0779624562;OAO Мир;56428075;;045025321;4070281060000000125;Оплата услуг



25.5. Description of MT100 file

MT 100 file Each SWIFT MT 100 file contains a file header and - if necessary - one or more file routing headers, plus the data of the payment orders (text blocks).

Key to columns in the description of the records:

Key	Description
No. / Name	No. and name of the field
m/o	Value of the field
	* m = mandatory * o = Необязательное
Format	Length and format of the field
	* a = alphanumeric field * n = numeric field * F = Fixed number of characters * V = Variable no. of characters
Description	Additional description of the field

The following convention applies:

File Header

The delimiter before each field number, e.g. ":01:" is the character string <CR><LF> (ASCII 13 + 10) for electronic file transfer payments and <@><@> (ASCII 64 + 64) for BTX (Videotex) credit transfers.

No./Name	m/o	Format	Description
:01: Reference	М	8 a V	Reference No.
:02: Total amount	М	25 n V	Check sum
:03: No. orders	М	5 n V	Number of payment orders contained in the file
:04: Paying Bank	М	9 n V	SWIFT Code of the paying bank
:05: Ordering party	М	4*35 a V	Ordering party name and address
:06:	М	-	This field isn't used
:07: File name	0	12 a V	Name under which the file is stored on the hard disk

File Routing Header

Header before each payment order if the "Correspondent bank" box is checked in the Ordering party database for the relevant Ordering party bank. If you have checked the "Routing for all orders?" parameter in MT 100 parameters, a routing header will be generated for each order irrespective of the Ordering party bank.

No./Name	m/o	Format	Description
:01: Basic Header Block F01 Xxxxxxxxxxx mmdd nn rrrr	m	3 a F 11 a F 4 n F 2 n F 4 n F	Constant SWIFT Code of the delivering bank (account holder bank) Date in format MMDD Consecutive numbering of files generated per day Consecutive numbering per record in a file
:02: Application Header Block II00 Xxxxxxxxxxx U2	m	4 a F 11 a F 2 n F	Constant SWIFT Code of Ordering party bank Constant
:03: Text Block	m	xaV	x = Number of payment orders as per following definition

Payment Orders

No./Name	m/o	Format	Description
:20:	m	5 a V	Reference no.
Reference			



No./Name	m/o	Format	Description
:32A: Order description	m	24 a V	Explanations to the order
Sub-field 1 : Preferred execution date	m	6 n F	Date in format YYMMDD
Sub-field 2 : Currency	m	3 a F	ISO Currency Code
Sub-field 3 : Amount	m	15 n V	Amount with comma (,) as decimal sign
:50: Ordering party	m	4* 35 a V	Name and address of Ordering party; account no. is inserted in field :52a: Sub-field 1.
:52a: Ordering party bank			
OPTION A			
Sub-field 1 : Prefix Account no.	m	3 a F 34 a V	/C/ = Credit /D/ = Debit Account no.
Sub-field 2 : SWIFT code		11 a V	SWIFT Code of Ordering party bank
OPTION D			
Sub-field 1 : Prefix Account no.		3 a F	/C/ = Credit /D/ = Debit
		34 a V	Account no.
Sub-field 2: Address Ordering party bank		4* 35 a V	Name and address of Ordering party bank
:53a: Ordering party bank	0		
OPTION A			
Sub-field 1 : Prefix Account no.		3 a F	/C/ = Credit /D/ = Debit
		34 a V	Account no. of Ordering party bank at Correspondent bank
Sub-field 2 : SWIFT code		11 a V	SWIFT Code of Correspondent bank
OPTION D			
Sub-field 1 : Prefix Account no.		3 a F	/C/ = Credit /D/ = Debit
		34 a V	Account no. of Ordering party bank at Correspondent bank
Sub-field 2: Address of Correspondent bank		2* 35 a V 35 a V 35 a V	Name of Correspondent bank Address of Correspondent bank City, Country code (ISO 3166-1 alpha-3 code) with comma (,) as separating char
:57a: Ordering party bank	m		
OPTION A			
Sub-field 2 : SWIFT code		11 a V	SWIFT Code of Beneficiary bank
OPTION D			
Sub-field 2: Address of Beneficiary bank		2* 35 a V 35 a V 35 a V	Name of Beneficiary bank Address of Beneficiary bank City, Country code (ISO 3166-1 alpha-3 code) with comma (,) as separating char
:59: Ordering party bank	m		
Sub-field 1 : Account no.		3 a V	Account no. of Beneficiary



No./Name	m/o	Format	Description
Sub-field 2: Address of Beneficiary		2* 35 a V 35 a V 35 a V	Beneficiary Name Beneficiary Address City, Country code (ISO 3166-1 alpha-3 code) with comma (,) as separating char
:70: Reference	0	4* 35 a V	Payment details 1 to 4
:71A: Reference	m	3 a F	Fees settled by BEN or OUR
:72: Reference	m	6* 35 a V	/BENONLY/ /CHEQUE/ /HOLD/ plus 3 lines for free text

Example 1: MT 100 format

Payment order without correspondent bank

Header information:

:01:12345678	Reference number
:02:1000,00	Total amount of all orders in the file
:03:1	Number of records in the file
:04:MEPKDE22BIC	SWIFT Code of Ordering party bank
:05: COMPANY NAME	Ordering party: Name
COMPANY NAME 2	Name Line 2
COMPANY ADDRESS	Street
CITY, COUNTRY	Town, Country
:06:	
:07:INTZV.INT	File name

:20:12345

:32A:130101USD1000,00

:50:COMPANY NAME

COMPANY NAME 2

COMPANY ADDRESS

CITY, COUNTRY

:52A:/D/1234567USD

ABNARUMMXXX

:57A:BBVAESMMXXX

:59:/33333333333

BENEFICIARY NAME

BENEFICIARY NAME 2

BENEFICIARY ADDRESS

CITY,COUNTRY

:70:DETAILS 1

DETAILS 2

DETAILS 3

DETAILS 4

:71A:BEN

:72:/BENONLY/

/CHEQUE/

/HOLD/

INFO 1

INFO 2

INFO 3

Example 2: MT100 format

Payment order with correspondent bank

Header information:

:01:12345678	Reference number	
:02:1000,00	Total amount of all orders in the file	



digi+al bank:ng ecosyst=m



:03:1	Number of records in the file
:04:MEPKDE22BIC	SWIFT Code of Ordering party bank
:05: COMPANY NAME	Ordering party: Name
COMPANY NAME 2	Name Line 2
COMPANY ADDRESS	Street
CITY, COUNTRY	Town, Country
:06:	
:07:INTZV.INT	File name

:20:12345678

:32A:951130USD2000,00

::50:COMPANY NAME

COMPANY NAME 2

COMPANY ADDRESS

CITY, COUNTRY

:52A:/D/1234567USD

ABNARUMMXXX

:53A:/D/1234567890

KISSDE77BIC

:57A:MLDSDE22BIC

:59:/3333333333

BENEFICIARY NAME

BENEFICIARY NAME 2

BENEFICIARY ADDRESS

CITY, COUNTRY

:70:DETAILS 1

DETAILS 2

DETAILS 3

DETAILS 4

:71A:BEN

:72:/BENONLY/

/CHEQUE/

/HOLD/

INFO 1

INFO 2

INFO 3