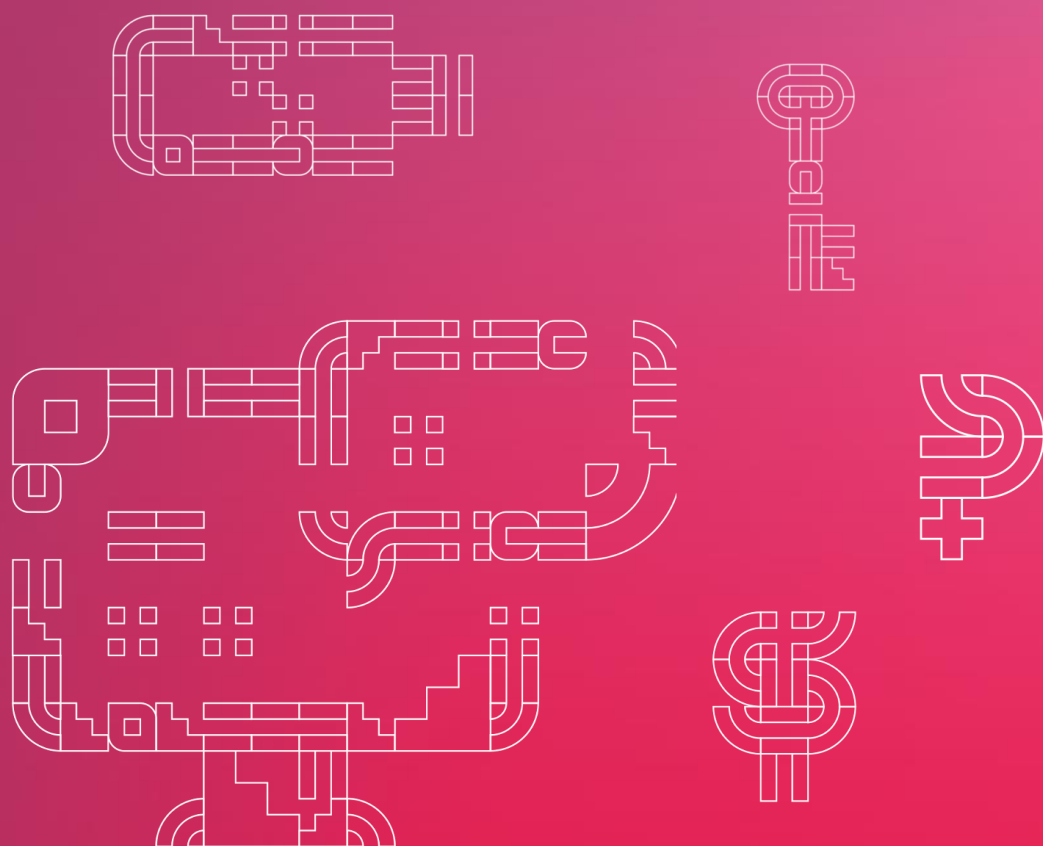


Getting started: adjusting web-browsers for using the Internet banking service.

Windows OS



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Introduction

Dear user!

This document handles the procedure of preliminary configuration of your Windows-based PC for using the Faktura.ru Internet banking service for enterprise clients. Here you can find the exact setting for web-browser Google Chrome (the Internet Explorer web browser does not require additional configuring), as well as setting up a proxy server if you use proxy to log into the Internet banking service.



Please note that prior installing Java and adjusting browser settings you need you need to install a Faktura.ru utility [for Windows 7, 8 or 10](#). We also recommend you to check the signature of an installation file to strengthen the security of your data and prevent possible fishing activities (download [signature checking manual](#)), and only then run and install InternetBankSetup.exe you have downloaded.

If you plan to use the Internet banking service for enterprise clients by logging in only with a login and a password, you do not have to install any additional utilities.

Software requirements

The Internet banking service will be running stable when accessed using the latest versions of the following browsers:

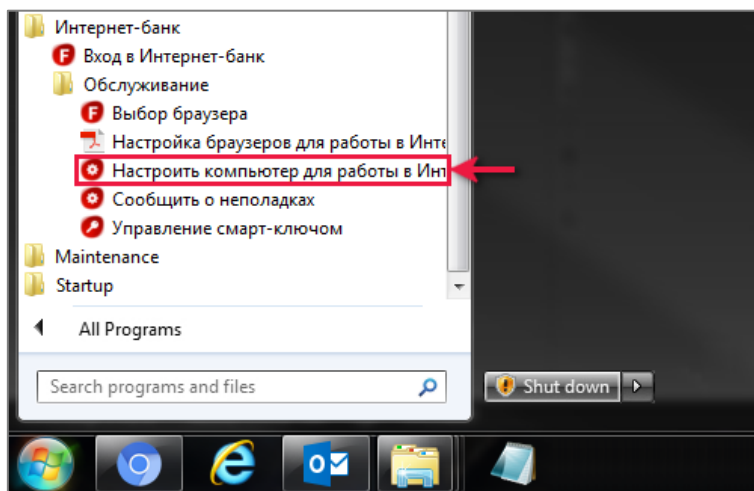
- Google Chrome
- Yandex.Browser
- Microsoft Edge

Please note that depending on the version the interface of your web browser might slightly differ from those presented in this manual.

Administrator rights

If you do not have Administrator, rights on the computer you use to access the Internet banking service, prior to first log into the Service please:

1. Go to the Windows Start menu → «All programs» → «Интернет-банк».
2. In the «Обслуживание» (*Settings*) folder, select «Настроить компьютер для работы в Интернет-банке» (Set up you PC to access the Internet banking service).



3. The configuring will be performed automatically. Now you can proceed to adjusting you browser settings.

Google Chrome web-browser

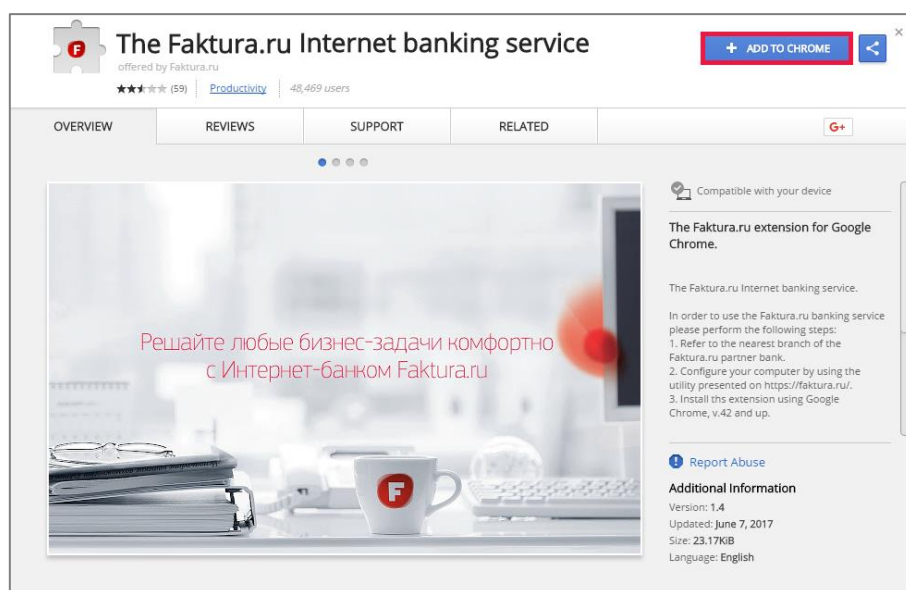


Please note that depending on your version of Google Chrome some steps in the configuring might vary.

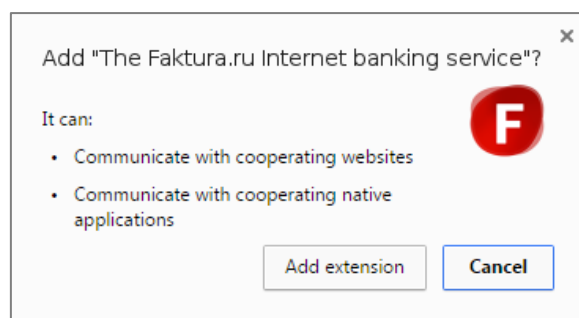
To configure latest version of Google Chrome please perform the following steps:

1. Install [the Faktura.ru for Google Chrome extension](#):

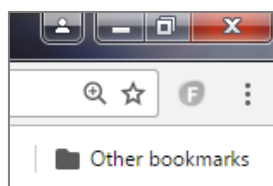
a) Click «+ Add to Chrome» on the extension page.



b) Click the «Add extension» button in the pop-up window.



The extension will be added to Google Chrome.

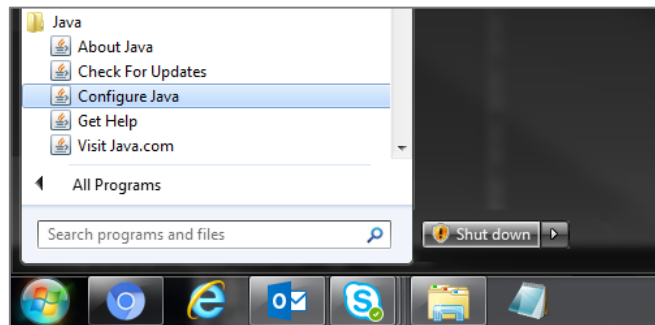


2. Restart the web browser. Now you can log into the Internet banking service.

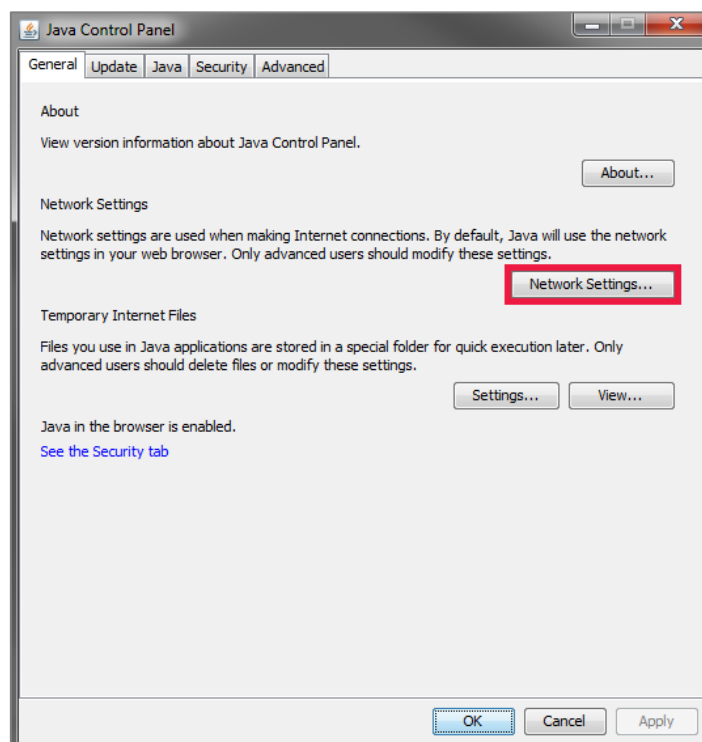
Proxy server

If you plan to use proxy to access the Internet banking service, please perform the following steps:

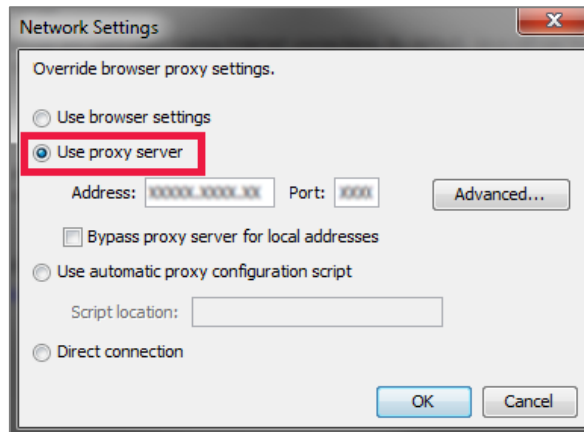
1. Go to the Windows Start menu → «All programs» → «Java» and launch «Configure Java».



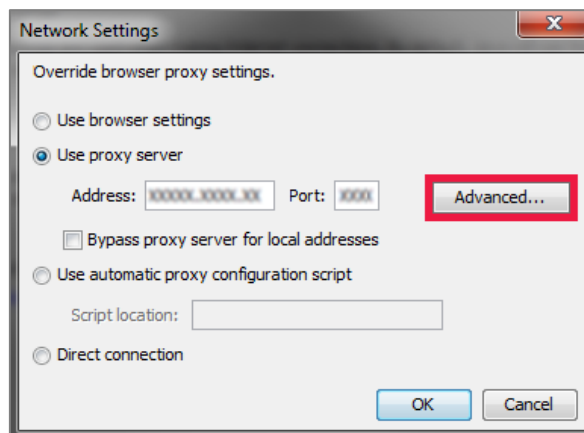
2. The «Java Control Panel» window will open. Click the «Network settings...» button here.



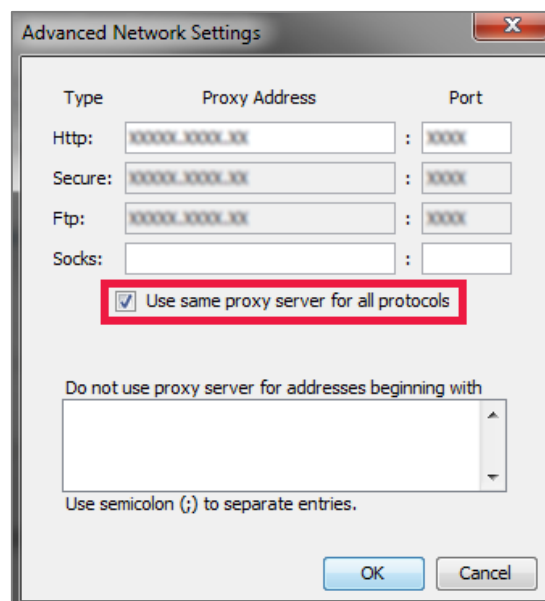
3. The «Network Settings» window will open. Select «Use proxy server» in the windows.
4. Indicate the address and port in the respective fields.



5. Then click the «Advanced...» button.



6. The «Advanced Network Settings» button will open. Check the «Use same proxy server for all protocols» checkmark.



7. Click «OK» to save the changes in «Advanced network settings».

8. Click «OK» to save the changes in basic settings.